

Our Voice Progress Report

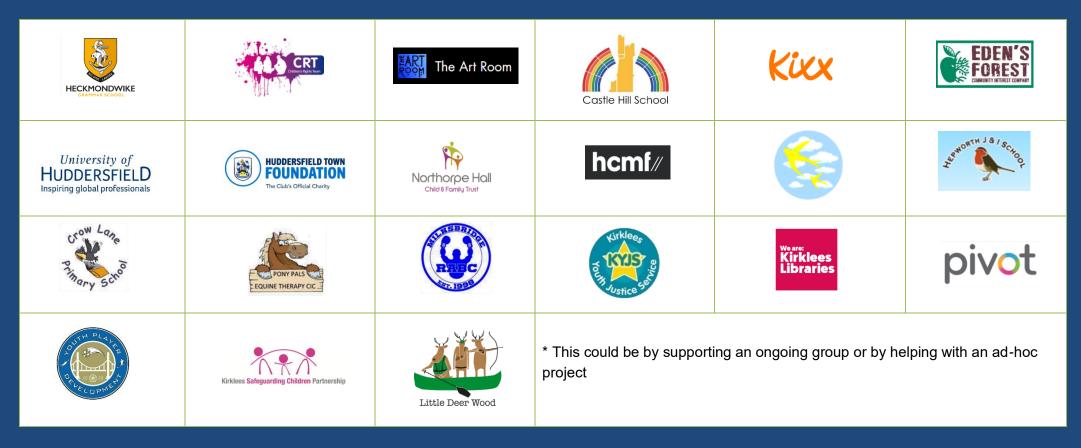
A Summary of Participation and Projects 2022-2023



A very big THANK YOU to all the partners who help us involve children and people in Service Design, Review and Delivery



All of these agencies have supported engagement with children and young people*



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Voice and Influence and participation? What's that all about then?



Our Voice is the Children and Young People's Participation Programme for Kirklees.

We work with anyone aged 4-19 (or 25 if you experience Special Educational Needs and or disabilities, are a young person leaving care or a young parent), who lives, works, or attends school or college in Kirklees.

Our Aim: To champion participation and involve young people in local decision making.

We support children and young people to communicate their thoughts, wishes and feelings to the Senior Managers in our Council, Elected Members, Partner Agencies and to the 'Buyers' (Commissioners) of our services. Our ethos is that young people are experts in their own lives. By sharing their knowledge and experiences, we can listen and adapt what we offer to meet their needs, promote inclusion, and create a climate for co-production.

Why we do this: We are a restorative service. We believe services should 'work with young people, rather than doing to them'. We value young people's contributions. Our work is underpinned by Article 12 of the <u>UNRC</u>-That children have the right to express their thoughts, wishes and feelings and for these to be taken seriously. We know that by involving children and young people in decision making, it helps them develop skills, feel included and ensures our services can be designed to meet need.

How we do it: By having fun! We understand all young people communicate in their own way. Therefore, our sessions are all about building trusted relationships. They are informal, activity and game based. We weave important questions into the activities we do and listen to what children and young people have to say. We collect these messages, anonymise them and with the young people's consent, pass them on to where they need to go. We ensure young people understand why we are asking for their help, what might be the outcomes and how we will let them know the 'so what?'. This creates meaningful participation.

We ask adults who commission projects to ensure they have a budget have to reward the young people who volunteer and that where possible, we partnership work with services to share resources and skills.

The benefits of participation: The children and young people who participate receive a local Young Advisors Award, evidencing their contribution. They then become part of an active advisory group. We stay in regular contact and offer participation opportunities. This offer is flexible; where the young people engaging pick and choose what they want to do and much time they can commit to projects of their choice. We work with rewards, expenses, and recognition, valuing the voluntary hours young people give.

Meet the Team



Kay Parry-Team Leader Kay absolutely breathes all things participation.

In every session, Kay shares "I've the best job in the world, because I get to listen to and work with young people, each and every day" and it's true!



Susan Adams-V&I Officer

Susan is the longest standing member of Our Voice-18 years to be exact! Susan is an exceptionally creative fashion designer and lives by the slogan of her favourite book...

"Feel the Fear and do it anyway!"

Harry Duggan-V&I Officer

Harry is our resident tea enthusiast. When Harry isn't working with us, he's studying for a Psychology Masters. Harry's special interest is equality and support for LGBTQIA+ projects...

and playing Dungeons and Dragons!



Lewis Hemingway-V&I Officer

Lewis is all about our environment. Lewis is a Zoologist and works with projects that support Youth Climate Activism. When Lewis isn't working with us, he's building cool peddle-powered sound rigs, walking his doggies, and enjoying the outdoors.



Anna Gledhill

Anna has just become the Team's link to the Senior Leadership Team and our Decision Makers.

Anna likes being outdoors, whether that's walking her dog, climbing mountains birdwatching, or growing flowers.

*Kirklees has been committed to Voice & Influence since 1996: We were formerly known as IYCE (Involving Young Citizens Equally), the team has evolved over time: but endured. This is with thanks to being valued by our children, young people, our partners, and Decision Makers

SEMH New Build Engagement, Young Adult Loneliness and The Emotional Health and Wellbeing Partnership

We work with 22 young people to understand their needs for a new school.

We supported the launch of the Emotional Health and Wellbeing Partnership with young people. This was informed by the 2021 commissioning engagement. Visits start with the YJS participation sessions and Our Voice @ Groups are established. Work continued to understand Young Adult Loneliness

January-March 2023: SEND Strategy Refresh, Short Breaks Review, Youth Proofing and

Work begins to refresh our SEND Strategy in partnership with 63 young people. It is hoped we can use this learning to create a glossary for all services and some guidance on child-friendly communications. Alongside this young people start to review the short breaks offer.

The themes from the response to Everyone's Invited are taken to DSL and Heads Network meetings and become a focus of the KSCP priorities.

11 Young people youth proof our Year 9 Survey.

April-June 2023: Recruitments, Homelessness Prevention, and the NHIR Substance Misuse Project

94 young people support the development of the homelessness prevention pathway.

98 young people help develop substance misuse resources in partnership with the University of Huddersfield.

32 young people participate in virtual strategic recruitment s and 18 in a face-to-face panel.

Our engagement journey...

1350 children and young people have engaged with the Our Voice Team in the past year.

12 Our Voice @ Groups were established across 10 provisions. This means we've built ongoing, working relationships with 113 young people.

We've continued to develop young people's involvement in

3 service commissioning projects, for local mental health services, our new SEND & SEMH Schools, and LGBTQ+

Services. Young people have participated in 4 strategic recruitments too, including the Chief Executive, Director for Children's Services, Service Director, and a Head of Service post.

We've completed 12 other projects, including bringing young people's voice and influence to the development of the Homelessness Prevention Pathway, SEND Transformation Plan, Safeguarding Children Partnership and the Youth Partnership Board. Young people's voice has been central in the development of the Emotional Health and Well-Being Partnership, and we continue to support the evaluation of the Holiday Activity Fund (HAF).

84 young people help allocate £1million of capital grants funding.

74 young people create a response to the Government's <u>SEND Green Paper</u>.

19 Young people help develop the LGBTQIA+ service specification.

June-July 2022: Our Space Capital

paper & LGBTQIA+ Commission:

Grants, responding to the SEND Green

Assistive Tech and VR engagements begin. 21 Eco-Ambassadors create content for the 2022 Climate Fest.

August-September 2022: Summer Programme visits and outreach take place.

We head out to HAF groups to meet 562 young people and 39 providers

What creates meaningful engagement? Our approaches on a page

Participation is not a one size fits all and so we have a variety of ways to reach the young people we work with.

²Direct Work-Our absolute fave Indirect Work Virtual Engagement Outreach Approaches We visit young people in their community groups or Our approach to work with young Our less used and least provision. This means we are on 'their turf' in a known Our approach to engage people who might not want to do space. The young people don't have to travel to places to preferred method of young people who might face-to-face but have something to participate. We can spend money on rewards, rather engagement. not usually participate. than travel reimbursements. sav! Essential during the This might include sending surprise We grab our trainers and Our Voice @ Groups were formed in... pandemic and favoured by games or activities by snail mail or head out to our parks, 2 Specialist provisions some young people. creating a resource for colleagues open spaces, and 1 Additionally Resourced Provision to use with young people they work Although you can be estates. We tend to do alongside. 2 Alternate provisions relatively creative, this this on a seasonal basis 1 College (North and South) with 2 groups method lends itself to as we meet more young This year we have continued to questionnaires (another people in the spring and develop our community 6 Schools thing we try not to use) or summer. connections and ask trusted 1 Community Group getting young people who workers who support young We also link in with the 2 groups for elective home-educated young people. live far apart 'together' people's groups to share their **Detached Youth Service** We completed ad-hoc engagements in an additional 8 young people's messages. provisions and HAF sessions We use the Lundy Model of participation in our projects with young people: SPACE VOICE AUDIENCE **INFLUENCE** We facilitate communication We create a safe space We truly listen and advocate We act on what we hear In the environment and our behaviour We build relationships, using games, tech, or whatever works We work together to make change We share what we have learned All 4 elements of the process happen, in this order, to make children and young people's participation, meaningful.

A snapshot of local children and young people's current priorities



The Youth Development Programme Board was formed in 2019 to bring together Community, Voluntary Sector and Local Authority Youth Services together. It aimed to coordinate and develop a quality, out-of-school youth offer. In May 2023 the board had a 'Reset Day' to review its achievements, purpose and plan. We asked 268 young people in schools, colleges, and community provisions to tell us their current priorities to help shape the board's vision, principles, and actions.

1. Family and Friendship

Family, friendships, and connections were the children and young people's number one priority. Some young people spoke positively about the support their families offered in keeping them happy and healthy. Around 5% spoke of worries that pressures in the home could cause tensions and difficulties. Bullying, being left out or alone, was another strong theme. There was a desire from young people to help develop healthy connections and know how to overcome challenges or difficulties in relationships.

2. Money and Housing

Most of the young people we spoke with valued their home (and bedroom) as their safe place. Current concerns about money meant some people worried they might lose their homes and the very place they felt safe. Small children used terms like *'Inflation, Skyrocket, and Crisis'* when talking about money. Older young people expressed a desire for life skills to be more central in their learning and to have access to work experience/paid opportunities.

3. Safety

Younger children, particularly in North Kirklees, spoke about road safety being important, being able to get to and from play spaces, each other's homes, and school. Older young people aged 12+ spoke about street safety and knife crime. About two-thirds worried about this, whereas a third spoke of direct experiences. Internet safety is a commonly discussed issue for young people whatever their age.

4. Mental Health & Wellbeing

Common themes were being able to manage challenges and difficulties, having trusted people to talk to, and not having to wait too long if you needed a service.

Exam stress and peer pressure were mentioned by older young people, as well as worries around social networking and 'living up' to expectations. Most young people could describe the things needed to be healthy, such as a nutritious diet, a safe and loving home, to be active, to have connections and interests-but not all had the resources to achieve this.

5. Learning

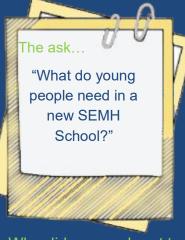
Some children who experienced SEND are worried about school. They spoke about bullying and worries around work. Achieving expected exam results was raised by most young people of secondary school age.

6. Things to do

Lots of the young people who spoke with us have hobbies and interests outside of school. Sports Clubs, Drama, Dance, and Uniformed Groups were all prevalent. The enablers to attending these activities tended to be if they were based locally and affordability. For children and young people with multiple siblings, there was some discussion about activities being too costly. Some children also worried that as the cost of living was rising, their parents and carers may no longer be able to afford to pay.

Engagement in Action: a commissioning project on a page





Why did we work with children and young people to understand this?

We know there is a need for more places in schools that support children and young people with Social, Emotional and Mental Health (SEMH) needs. As part of the SEND Transformation plan, a new school provision will be built. Who better to help us design and shape the new provision than the children and young people who currently attend an SEMH school?

Which approaches did we use and why?

Young people aged 7 to 15 helped us in this engagement. We used lots of approaches from a farm-themed treasure hunt and assistive technology to explore virtual reality relaxation spaces. We even built our dream classes in MineCraft[®]. Sessions were kept short and snappy with games, tech, and movement to increase engagement.

Who did we reach out to, for help?

22 children and young people in weekly workshops, all 68 students did a golden envelope activity.



What did young people say?

"That the farm/allotment is our favourite part of our current school and it's important that this is part of the new build. Outdoor spaces to play sports and walk/run/climb and pace are great for feeling calm and relaxing. We feel that zoned classroom spaces where we can spend time together or apart would help our learning. We will have girls and boys together in the new school, which will be a change from our male-only provision, so learning to all get along is something we like to start to learn".

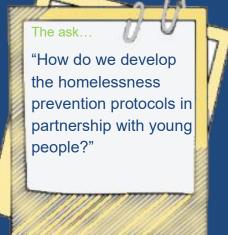
That's great-so what do we do now?

We shared the approach and positive outcomes with the SEND Commissioning Group, to how we can creatively involve children in the designs of our services, places, and spaces. The young people's ideas have been added to the 'decision-making matrix' which helps the Decision Makers see where we all have similar ideas or differences, to consider in the new design.

This kickstarted an ongoing relationship, where young people can help shape their new school. Future decisions will be shared with and influenced by the young people.

Engagement in Action: a safeguarding project on a page





Why did we work with children and young people to understand this?

There are procedures in place to support children and young people who face homelessness. To ensure everyone is clear about them, it's important young people, families, and all the people who work alongside them know what to do, when a young person is at risk of, or becomes homeless. We worked with young people to understand what they feel may cause homelessness, what they might do if they needed help, and where they might look for support if needed.

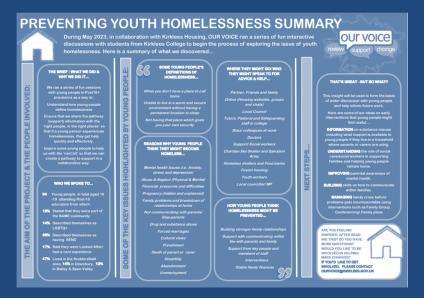
Which approaches did we use and why?

In partnership with Housing Solutions, we used a quiz to open conversations about the most common causes of local youth homelessness. We looked at how to apply for housing and gave up-to-date information about the availability of social housing. The young people then took some time to reflect on the information we had shared and we listened to their thoughts in discussion-based workshops.

What did young people say?

Who did we reach out to, for help?

94 young people aged 16-25 at Kirklees College



Find out what we do here: Our Voice Web Page

"Lots! We didn't generally include hidden homelessness or show an understanding of 'intentional homelessness' in our definitions. Although the quiz showed us youth homelessness usually relates to relationship challenges, we tended to focus on financial issues-which impacts how we sake help. At college, we might go to the finance office before seeking pastoral help. Those of us with a good understanding of independent living/housing learned this information from parents or carers. We feel life skills don't receive enough focus in our learning".

That's great-so what do we do now?

This engagement has enhanced the relationship between Housing Solutions, Children's Services, especially the Leaving Care Team, and Partner Agencies.

We have more knowledge about where to share the 'joint protocols' (process) and young people's feedback can shape our communication plan.

Housing Solutions have received a request from Personal Tutors at College for learning resources to support young people develop their knowledge of independent living and homelessness prevention and can respond.

Engagement in Action: Youth proofing to collaboratively refresh our plans





Why did we work with children and young people to understand this?

Kirklees Council and Partners have lots of plans and projects to help children and young people be happy and healthy and achieve their goals. We know that sometimes these are complicated and hard to understand. We listened to the feedback *'how can young people, families and partners participate in plans they don't understand?'* So, starting with our SEND Services we have worked with young people to re-fresh 'Our Big Plan' using words that young people and families use. This way, we can all be on the same page and work together to achieve our aims.

Which approaches did we use and why?

We spent a number of weeks, developing relationships with young people in Schools, Community Youth Provisions, Project Search, and College. We played games that featured the words we currently use in plans and explored what they mean to young people. We recorded what they would say to build a glossary.

Who did we reach out to, for help?

63 children and young people in 8 provisions.



What did young people say?

"If things are written, please use words we understand. Some words have a completely different meaning from our perspective. For example, instead of 'inclusion' we might say 'feel welcome' and 'intervention' means 'help'. We prefer shorter documents, with colour and pictures and what we really like to know is what it means for us, if that plan or service works well, how will we feel or what will we see. We like animations or films that are short and snappy".

That's great-so what do we do now?

The SEND Transformation lead is now working on re-writing the plan using the young people's suggested words. When a draft is ready, we will again work with young people to check it makes sense.

We've started to share young people's preferred words in our reports, emails, and meetings. We hope they start to create a change. We will develop the glossary over the coming year and share this with others.

Our Reach: Thinking about monitoring and inclusion.

We believe, first and foremost, that to work with us, you just need to be a young person.

So, we've always swayed away from collecting lots of demographic data. One reason for this, is that once we ask young people to fill in forms, or give information about themselves, it sometimes causes worry that their voices are not anonymous. Young people might be working out their identity too. As a team we try not to put people in boxes. However, we also recognise that we need to try and understand who we are reaching in terms of representing varied voices and understanding the 'context' of the messages we receive.

Our youngest volunteers are aged 5, from reception classes in primary schools. Our of oldest volunteers are 24, who we reach through College and University Networks.

Use value inclusion.

This year saw the trial of the very anonymised monitoring form, which we used during the Homelessness Prevention work. It worked well and allowed us to understand...

- The age range of the volunteers
- The locality area young people live in
- How people defined their gender
- If people defined themselves as LGBTQ+
- If young people experienced SEN/D
- If young people were currently looked after or had care experience
- The ethnicity of the young people who participated.

We've altered the wording on some of the questions, based on young people's feedback and it's a team priority to ensure we collect this information in every contact; should young people wish to share it.

We continue to build relationships with youth provisions and partners, who focus on working with children and young people who have protected characteristics. This way we can hear lots of varying experiences.



We try to work with young people across our locality. We know our places and spaces are meaningful to young people. Maintaining connections in Spen, Batley, Dewsbury, Huddersfield, Denby Dale, Kirkburton & Mirfield, and the Valleys, we know we are gaining a better understanding of the issues that affect young people, both generally and in the context of their local communities.

Looking to the future...shoot for the stars and you might just reach the moon



Last year we promoted the desire to have over-arching participation principles, that everyone understands and works to achieve.

To ensure we support others to develop their understanding of participation and why it is important, we've delivered circle exercises at staff engagement events and created a skills-building training session, which has already been delivered to partners and will be available to workers in Children's Services from October 2023. We are working on developing some online resources too, which we can start to share through 'My Learning' Kirklees Council's learning platform.

Alongside meeting and developing networks with more young people, we have plans to support children and young people to be involved in the roll-out and impact evaluation of the new mental health and well-being offer 'Kirklees Keep in Mind'. There is engagement planned with the young people who will be attending the new SEND School, to help us develop and shape it. We will do this using all the lessons we've learned in the previous SEMH engagement.

Everything we do, can be more participatory and more restorative. So, let's work together.

Children and young people have so many solutions and add value to our decision-making processes.

Working together doesn't mean asking us lots of questions-then saying, 'We asked'. It means saying, we hear your answers and trying to work on changing these things, wherever possible, together.

That way, we don't just tick a box. We shoot for the stars, and we might just reach the moon.

If you've learned anything, been inspired, or made changes based on what you've read-please tell us. The Our Voice Team will pass on anything you share, with us. You can email us at <u>ourvoice@kirklees.gov.uk</u> or reach us on our socials (on the back of this report).

THANK YOU

Glossary: So, we all have the same understanding

Word	What it means	Word	What it means
Additionally Resourced Provision	Specialist teaching and learning spaces for young people who experience Special Educational Needs and or Disability, within a non-specialist school.	LGBTQ+	Lesbian, Gay, Bi-sexual, Trans and Questioning
Alternate Provision	Education for children who experience Social, Emotional, Mental Health or Physical Health needs	Looked After	A child or young person who is cared for by the Local Authority
Commissioner	A person who 'buys in' services	Monitoring	A record/check of who we work with
Collaboration	Working together	Network	Connected people or groups
Community Group	A youth group or activity which takes place in a local area	Outcome	The changes that come from an action or project
Co-Production	When we create together, equally	Outreach	Meeting people in their local places or spaces
Decision-Maker	The people who Manage Services	Participation	To join in
Elected Member	A local Councillor	Partner Agencies	Non-Council organisations who work with the Council to help children and families.
Engagement	To involve others	Protocol	Procedure/instruction
HAF	Holiday Activity Fund Projects	Provision	An organised place/activity young people attend
Inclusion	Making everyone welcome	SEMH	Social, Emotional and Mental Health
Influence	To affect a change	Voice	Communication
impact	Changes to systems or services]	



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