



Kirklees Safeguarding Children Partnership

Safeguarding Effectiveness Framework (SEF)



Review Date: August 2020

Introduction

One of the core functions of the Kirklees Safeguarding Children Partnership (KSCP) is to monitor and evaluate the effectiveness of what is done by organisations individually and collectively to safeguard and promote the welfare of children and advise them of ways to improve. This Quality Assurance Framework outlines how as a partnership we will carry out this role. This Framework does not contain targets but instead outlines a range of ways that the KSCP will monitor and evaluate services that are provided by the partnership. Other quality assurance activity may be carried out in addition to that listed within this framework, in line with the Partnership priorities.

What is Quality Assurance?

Quality assurance is about assessing the quality of the work we undertake in safeguarding children and understanding the impact of this work in terms of its effectiveness in helping children and young people feel safe. The Quality Assurance Framework will ensure that data and quality assurance outputs are regularly reviewed through governance and challenge. It will ensure that data and quality contribute to a culture of continuous learning and improvement whereby key learning is embedded into practice, policies and guidance.

Purpose of the SEF

- Ensure that children and families are getting consistent and high quality services
- Review and evaluate standards across the partnership
- Provide consistency in systems of monitoring and evaluating effectiveness
- Prioritise and facilitate continuous learning and improvements across the partnership
- Support learning and inform our learning and development strategy for the partnership

Learning will be used to understand what we do well and do more of it. It will be also used to challenge the Partnership and partner agencies to make improvements through the implementation of action plans from inspections, reviews audits etc.

Learning will be shared to make real, sustainable improvements from services to reduce the risk of future harm.

Partnership Working

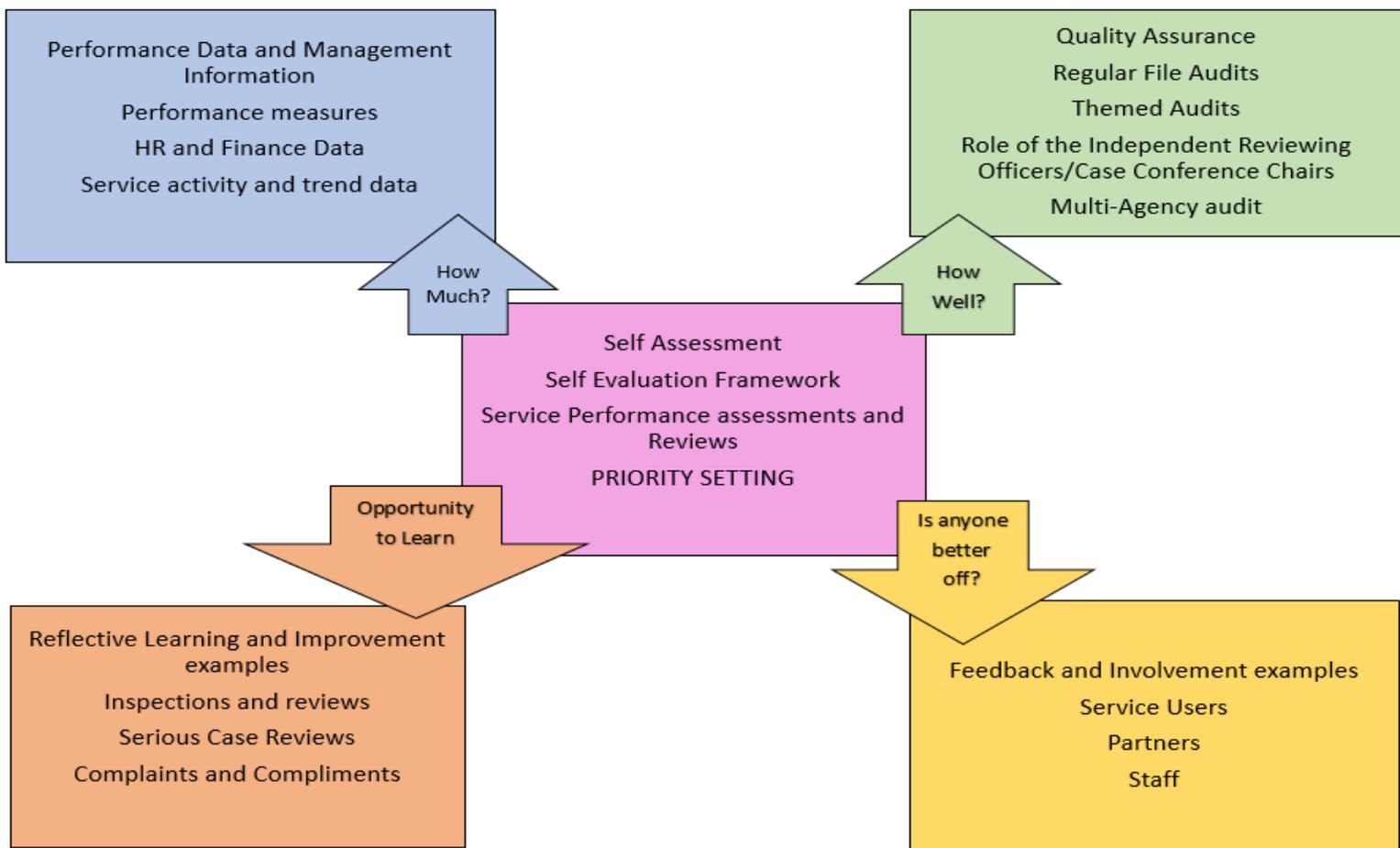
In order to monitor and evaluate the effectiveness of what is being done to safeguard children the KSCP requires that organisations participate in activities that demonstrate the strength of partnership working and identify aspects that could have been better.

- Agencies are responsible for participating in evaluation and audit activity organised by the Partnership as requested, providing full and honest responses and supporting evidence, and implement and monitor recommendations as required.
- Agencies are required to provide relevant data and performance information, as requested by the Safeguarding Effectiveness Subgroup, to enable the Partnership to consider measurable indicators of safeguarding within organisations.

- Agencies will be required to provide reports and/or chronologies of their involvement with a family for the purposes of a practice review or multi-agency audit. Requests for reports will be made through the Partnership/Subgroup representative of the agency as appropriate.
- Agencies may be required to provide access to specific records for designated professionals. This is a repeat of one below.
- Agencies may be required to allow key members of staff to participate in review processes.
- Requests for access to records will be made through the Partnership/Subgroup representative of the agency as appropriate.
- Agencies are responsible for contributing to the effective functioning of Subgroups, audit groups, practice reviews and task and finish groups by ensuring they have regular representation from members of their agencies and ad hoc representation as requested.
- Agencies will be responsible for allowing staff sufficient time to attend meetings, prepare documents and read reports.
- Agencies are responsible for contributing to the development and implementation of action plans in response to the outcome of evaluation and audit activity and provide implementation update reports to the Partnership as requested.
- Agencies are responsible for identifying and informing the Partnership of areas of concern with agency/inter-agency practice.
- Agencies are responsible for sharing examples of good practice and work with the Partnership and disseminating this within their own organisation.

As a partnership, the KSCP plans to improve services so that our children and young people experience better outcomes. To assess the impact of our improvements on children and young people, we will use information from different sources and that will be referred to the Safeguarding Effectiveness Approach.

Safeguarding Effectiveness Approach



This will allow us to triangulate the evidence so that we know the impact that multi-agency services are making, what we are doing well, and where we can improve further. The Partnership will take an outcome focussed approach in its scrutiny arrangements and will ask the following key questions from the above areas

1. How much did we do?
2. How well did we do it?
3. Are there opportunities to learn and improve?
4. Is anyone better off?

Continual Improvement

Kirklees Safeguarding Children Partnership (KSCP) believes in the importance of a culture of continual learning and self-improvement and we will use information from these sources to continually evaluate and improve our services. The end result should be the best it could be for the children and families that we work with.



The KSCP will continue to communicate the findings of this activity to staff, children and young people, partners, and other key stakeholders through the Safeguarding Partnership newsletters, key messages document, social media, staff briefings and through other key partnership communication streams.

Quality Assurance

System Indicators

The KSCP has a system indicator performance report that monitors the overall health of the system and multi-agency working. This is completed and reported to the KSCP Partnership on a quarterly basis for scrutiny and challenge.

Agency Performance Reports

Partner agencies will bring already produced safeguarding performance reports and provide a detailed analysis of their agencies performance.

Practice Forums

These activities will promote putting theory and research into practice, developing evidence-based practice and expertise, sharing perspectives and learning and enhancing confidence in helping and protecting children and young people.

KSCP Annual Report and Business Plan

The KSCP will present its annual report and Business plan on the Inter Board platform as part of the new partnership arrangement.

Key Annual Reports

The KSCP will continue to challenge the effectiveness of safeguarding arrangements through the scrutiny of key annual reports, including the Local Authority Designated Officer (LADO), Private Fostering, Learning and Development and the Child Death Overview Panel (CDOP).

Reports from the Subgroup Chairs

The Chair of each Subgroup will prepare a short report for the Independent person following each meeting on the effectiveness of the Subgroup, progress and issues arising.

Single Agency Reports

All agencies will be required to provide assurance to the Partnership that children are being effectively safeguarded within their agencies via single agency reports when required.

Multi-Agency Audits

Live themed audits and focus groups will take place with front line practitioners and subgroup members to ensure there is more of a direct link to safeguarding effectiveness, performance monitoring and workforce development.

Qualitative Information

Listening to a range of people and qualitative information obtained through audits, case reviews and other methods will be brought together in the Safeguarding Effectiveness Subgroup.

Section 11

Section 11 of the Children Act (2004) places a number of duties on a range of organisations and individuals to ensure that when they go about their day to day business, they do so in a way that takes into account the need to safeguard and promote the welfare of children. The S11 tool helps organisations to reflect upon their practice, identify strengths and weaknesses and to develop an action plan to further enhance effectiveness.



Feedback from Children, YP, Parents and Carers

Through the Third Sector Leaders and Health watch there is evidence of what citizens and communities say about the system and how it meets their needs, we are keen to hear this voice.

We will continue to engage with the Third Sector and other community groups, who will:

- Have representation on the Safeguarding Children Partnership, contributing to the strategic work of the partnership and providing a critical challenge role
- Work with the Third Sector organisations to set safeguarding priorities linked to the Business priorities on an annual basis to be addressed in Third sector Leaders meetings and through other agreed representation and contributions to partnership task and sub groups
- Receive challenge and support from the Kirklees Safeguarding Children Partnership including through the provision of strategic safeguarding speakers at Third sector meetings
- Promote good practice in safeguarding to the Third Sector, through policy, procedures and training
- Report to Scrutiny and the Health and Well Being Board at least once a year when an Annual report will be presented. Neighbourhood forums will be utilised more under the new

arrangements to achieve our principles of prevention and partnership, linking closely with the Communities Board and neighbourhood working.

Feedback from Staff

KSCP Frontline Visits to Multi-Agency Teams

KSCP members will conduct visits to frontline teams from other agencies to observe practice and talk to frontline practitioners about their experiences of safeguarding children and young people. The focus of the visits will be two fold, to bridge the disconnect between the KSCP and frontline workers and; to evaluate the quality of work through conversations with staff. A pro-forma will be completed by the Partnership members and findings from the visits will be compiled and reported to the KSCP to assess the themes.

Multi-agency Staff Newsletter

A regular newsletter will be sent to all multi-agency staff. This will include outcomes of quality assurance activity; staff will be encouraged to feedback and get involved, as appropriate.

KSCP Website

The KSCP website should be the landing page for the public or staff looking for information on any safeguarding issue. It is an effective resource for good practice and safeguarding information for practitioners.

General Staff Feedback

All staff emails and newsletters will be sent from a dedicated KSCP inbox and staff will be encouraged to feedback with suggestions for improvements or any other comments in relation to the work of the KSCP.

Training and Evaluation

Safeguarding training across Kirklees including the training delivered or commissioned by KSCP is of the highest quality possible. Quality Assurance of training courses occurs in a number of different ways:

- Level 1 Awareness of Child Abuse and Neglect (KSCB approved package) checked through training pool once a year
- Single Agency training courses and KSCB classroom courses through the Learning and Development Workstream (content only)
- KSCB classroom course (delivery)
- KSCB Learning and Development Officer observations
- Review of learner feedback forms

Supporting Documents

- [Kirklees Multi-Agency Safeguarding Arrangements – Published July 2019](#)
- [Working Together 2018](#)
- [Learning and Development Strategy 2018-2020](#)