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Domestic Violence and Abuse & NRPF: a guide for frontline practitioners in West Yorkshire

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# Section 1: Introduction

# 1.1 Introduction - Domestic Violence and Abuse (DVA) with No Recourse to Public Funds (NRPF)

All women have the right to live a life free from the threat of violence and abuse, irrespective of their immigration status. Victims and survivors of DVA who also have the added complexities of having NRPF, could be considered one of the most marginalised groups in our society today.

Although DVA occurs in all communities and cultures, many of the women with NRPF may categorise themselves as being from a minority ethnic group or as having cultural differences. It is important to understand that these cultural differences can also contribute to additional barriers in accessing the right support and services.

Having NRPF may often leave those experiencing DVA, with little or no choice but to stay in or return to dangerous and abusive situations, leaving them more vulnerable and at risk of further ongoing abuse.

# 1.2 Background – Supporting victims and survivors in West Yorkshire

The five West Yorkshire local authorities (Bradford, Calderdale, Kirklees, Leeds and Wakefield) were successful in a joint bid to the Ministry of Housing, Communities and Local Government’s (MHCLG - formerly DCLG) fund for specialist domestic violence accommodation services. The fund is linked to the Government’s ‘Violence against Women and Girls (VAWG) Strategy’ and so the focus of this project was on improving responses to female victims and survivors of domestic violence and abuse with complex needs. For this reason, reference to victims and survivors of DVA is gender specific. In the same context, the term ‘victim and survivor of DVA’ is used so as to make it non-specific as it is often a personal preference and can hold different meanings for different people. In concurrence with this area of work, the project aims included improving joint working and addressing responses to the needs of victims and survivors of Domestic Violence and Abuse (DVA) with No Recourse to Public Funds (NRPF).

The Women’s Aid Nowhere to Turn 2017 and 2018 findings from the No Woman Turned Away (NWTA) project show that in 2016 and 2017 of the total 668 women supported by the project, over a quarter (25.5%) had NRPF. Of these almost half (49.3%) were refused from an available refuge accommodation due to their NRPF status. It is noted that this could be due to a number of reasons, from lack of funds to women not being able to get timely advice in order to enable them to access public funds if they were in the UK on a partner visa and eligible for a Destitute Domestic Violence Concession (DDVC). It is therefore vital that frontline staff are equipped with the key knowledge in order to maximise the range of support available.

# 1.3 Aims and Objectives – Purpose of this toolkit

This toolkit is specific to supporting victims and survivors of DVA with NRPF in West Yorkshire and is aimed at all frontline practitioners at all levels who work with or may come across women who have experienced domestic violence and abuse and have no recourse to public funds.

This toolkit is designed to be used as a reference point and to provide practitioners with key information and a basic step by step guide to follow when supporting women who have NRPF. It is not a legal document. The contents of this toolkit are a guide only and for information purposes and should not be treated as a substitute for immigration advice or benefits advice. Social Work practitioners would need to follow the assessment process according to the Government and local authority guidance. Information on web tools to determine support options is available at the end of this toolkit.

The information in this toolkit is correct as of July 2018 and could be subject to change. Up to date information can be found on the government website, details of which can be found in the resources section at the end of this toolkit.

Feedback from a multi-agency workshop held for practitioners from all five localities in West Yorkshire has been forwarded on to strategic area leads for further consideration. The findings show that there is collective need amongst individuals and organisations for:

* More joint working and sharing of resources
* More specialist training for staff
* An increase in specialist service provision
* Funding for women in supported accommodation to be consistent across Local Authorities
* Information on services and support in West Yorkshire
* A strategic level agreement to enable more effective work

Aspects of this toolkit will involve identifying, signposting and supporting women to access expert help from specialist organisations. This guide will help make it easier to identify individual needs, the right kind of support required and make best use of the existing services and support organisations both in West Yorkshire and Nationally.

The toolkit will enable empowerment of frontline practitioners and build capacity in organisations across West Yorkshire through key knowledge. This toolkit also includes information and resources of services and support available within West Yorkshire and will make it easier for frontline practitioners to establish pathways to specialist support as quickly as possible. The aim is for frontline practitioners to build stronger links with services and support provision across all five localities of West Yorkshire.

# 1.4 Acknowledgements

I am grateful to all those who attended and contributed to the DVA and NRPF process mapping workshop in June 2018; thank you for your valuable time and for sharing your knowledge and experience. Thank you also to all who responded via email with feedback for this toolkit and offered ideas and comments. A special mention of gratitude for your support and guidance throughout this piece of work: Michelle O’Keeffe (Safer Leeds), Alison Bareham (Safer Leeds), Alexia Gray (Kirklees Council DV service), Catherine Houlcroft (NRPF network), Pria Bhabra (Leeds Migration), Samantha Powell (Leeds Migration), Sunita Jhamat (Safer Leeds), Tracy Hnatkiwskyj (PDVG), Ruth Tucknott (Refugee Action) and Rachel Pickering (Calderdale Council DV service).

# Section 2: Key Knowledge

# 2.1 Domestic Violence and Abuse (DVA)

The cross-government definition of Domestic Violence and Abuse is:

‘Any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass, but is not limited to psychological, physical, sexual, financial and emotional.’

Women with NRPF may be subjected to additional forms of abuse and experience abuse from multiple perpetrators and become ostracised by whole communities. The government definition ‘includes “honour” based violence, female genital mutilation (FGM) and forced marriage.’

# 2.2 Public funds and No Recourse to Public Funds (NRPF)

No Recourse to Public Funds (NRPF) is the legal definition used in Benefits and Immigration.

Persons Subject to Immigration Control (PSIC) may have restrictions to accessing public funds. This includes anyone who is not a British or EEA national. NRPF is usually written on official documents such as a passport, letter from the Home Office or on the back of a Biometrics Card. Having NRPF means having no entitlement to welfare benefits, housing and homelessness assistance.

**What are public funds?**

Public funds are a range of benefits as well as housing support given to people on a low income. These include:

* Income based Jobseeker’s Allowance
* Income based Employment Support Allowance
* Income Support
* Child Tax Credit
* Working Tax Credit
* Universal Credit
* Social Fund Payment
* Local Authority Discretionary Welfare Payment
* Child Benefit
* Housing Benefit
* Council Tax Benefit
* Council tax Reduction
* State Pension Credit
* Attendance Allowance
* Carer’s Allowance
* Severe Disablement Allowance
* Personal Independence Payment
* Disability Living Allowance
* Local Authority Housing and Homelessness Assistance

Public funds do not include benefits that are based on National Insurance contributions which is based on earnings.

If a woman has leave to remain but with a NRPF restriction she may still be able to claim the following benefits:

* Contribution Based Jobseeker’s Allowance
* Contribution Based Employment Support Allowance
* Incapacity Benefit
* Widow’s Benefit /Bereavement Benefit
* Guardian’s Allowance
* Maternity Allowance
* Statutory Maternity Pay
* Statutory Sick Pay
* Retirement Pension

# 2.3 Exemptions and exceptions to the NRPF rule

**Exemptions to the NRPF rule**

* Family Reunion Visa - No restrictions imposed om a woman in the UK on a Family Reunion Visa, unless there is a separation and the Home Office is notified
* Destitute Domestic Violence Concession (DDVC) - Must prove destitution, once this leave is granted, can have access to welfare benefits
* Local Authority Support – If eligible, assistance provided by Social Services is not a public fund

**Exceptions to the NRPF rule**

Due to a pre-existing agreement with the UK, there are exceptions for some nationals even if there is a NRPF restriction so it may be worth checking if a woman is eligible for some financial support:

Child Benefit -

* Nationals of Algeria, Morocco, San Marino, Tunisia, Turkey if lawfully working in the UK.
* Nationals of Barbados, Bosnia-Herzegovina, Canada, Croatia, FYR Macedonia, Israel, Jersey & Guernsey, Mauritius, Montenegro, new Zealand and Serbia.
* A family member or parent of a British, EEA or Swiss national child in full time education (Derivative rights under Ibrahim Teixeira case law)

Working Tax Credit -

* Nationals of Turkey and Croatia who are lawfully present in the UK

Child Tax Credit -

* Nationals of Algeria, Morocco, San Marino, Tunisia, Turkey if lawfully present in the UK

The following are unrestricted and anyone can access them regardless of their immigration status:

* Legal Aid for specific applications
* Free and concessionary travel (disabled or over 60 years of age)
* Primary Healthcare including GP services, NHS walk-in centres and A&E, dentists, pharmacists and optometrists
* Free prescriptions and help to travel if you are on a low income (HC1 form)
* Family planning services excluding terminations
* Diagnosis and treatment of contagious diseases and sexually transmitted infections
* Treatment of a physical of a physical or mental condition caused by torture, DVA, FGM or sexual violence (when the person has not travelled to the UK specifically for the treatment)

# 2.4 The Destitute Domestic Violence Concession (DDVC)

The DDVC came into force on 1st April 2012 and allows women who have experienced DVA to apply for an Initial 3 months Leave outside the Rules (LOTR). This enables recourse to public funds providing she has submitted an application for Indefinite Leave to Remain (ILR) under the Domestic Violence rule.

A woman would qualify for the DDVC if:

* She is in the UK on a spouse/partner visa and eligible to apply for ILR under the DV rule, and
* The spouse or partner is British or Settled (has Permanent Residence), is in the UK, and
* The relationship has broken down due to DVA during the last period of leave, and
* She is destitute

It is important to understand applying for a DDVC means a woman’s status would change. Therefore she must seek immigration advice in this matter and practitioners not qualified to give immigration advice should not tell a woman to apply for a DDVC. There are many implications such as in the case where if a woman applies for a DDVC and then within the granted 3 month period decides to reconcile, she may no longer be eligible to apply for settled status as a partner, leaving her more vulnerable.

**The Government has stated that practitioners who are qualified as OISC level 1 advisers can conduct applications under the Destitute Domestic Violence Concession (DDVC) to vary leave in order to gain access to public funds. Advisers must be aware of the requirements for a DV application. Please check directly with OISC if you require further clarification.**

# 2.5 EEA Nationals and NRPF

The European Economic Area (EEA) is made up of 28 European Union (EU) member states:

Belgium, France, Germany, Italy, Luxembourg, Netherlands, Denmark, Ireland, United Kingdom, Greece , Portugal, Spain, Austria, Finland, Sweden, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Slovakia, Slovenia, Bulgaria, Romania, Croatia

Plus 4 other countries:

Iceland, Norway and Liechtensteinthat are not EU countries but are a part of the EEA and members of the European Free Trade Association (EFTA) which allows them to be part of the EU’s single market. This includes Switzerland that is not a member of the EU or EEA but is part of the EFTA.

Anyone who is a citizen of any of the EEA member states may be known as an EEA national. EEA nationals have the freedom of movement rights within the EEA and do not require permission to enter any of the other member states. An EEA national is entitled to enter the UK for an initial stay of 3 months. After this she can stay by exercising her treaty rights. This would be through work, self-employment, being a self-sufficient person/student or through seeking work.

EEA nationals and their family members although not subject to immigration control can become ineligible for public funds if they fail their right to reside after the initial 3 months and can also be referred to as having NRPF.

Non EEA family members of EEA nationals can access benefits and housing assistance because of the EEA national - they do not have independent rights.

A non EEA family member of an EEA national may be able to retain her rights of residence through the EEA national spouse or derive rights through any children who are British or EEA nationals which could enable a pathway to some financial assistance.

A non EEA national spouse (without Permanent Residence following 5 years of residence in the UK) could lose their right of residence if the EEA national stops being a qualified person (either in the UK or by leaving the UK) leaving her vulnerable and with NRPF, unless she retains her right to reside.

# 2.6 Additional barriers to consider

Although DVA occurs in all communities and cultures, it is important to understand that cultural differences can also be an additional barrier to women in accessing the right support and services.

Some of the additional barriers that women from minority ethnic communities who have NRPF may face are:

* Financial dependency on the perpetrator
* Risk of homelessness
* Fear of losing children
* Fear of deportation
* Multiple known and unknown perpetrators
* Sophisticated networks within close knit communities creating a fear of a breach of confidentiality
* Lack of vocalised support from within families and communities
* Exclusion from family and communities
* Fear of bringing shame on the family and community
* Language barriers
* Lack of awareness of rights, services and support available
* Lack of trust and shame attached to accessing statutory services
* Cultural or perceived religious expectations and the stigma attached to disclosures of DVA

It is therefore imperative that women from minority ethnic communities, who disclose DVA and are in a position to request help and support are safeguarded in a sensitive and skilled manner.

# 2.7 Types of leave, visa or status



# Section 3: Maximising support

# 3.1 How to give the best support

As well as working to the policies and procedures specific to each organisation and the organisational ethos and values it is important to remember when working with a woman experiencing DVA with NRPF to prioritise her safety needs, communicate positively and be mindful of the additional barriers she may have faced.

Effective listening skills are important to ensure that the woman feels listened to and understood. Being attentive and making as much eye contact as she is comfortable with, keeping an open mind, not presuming or imposing quick solutions enables accuracy in receiving both verbal and non-verbal communication to establish her support needs and build trust.

Offering an interpreter to anyone with language difficulties is important. Some women may be able to get by on day to day basis with basic English language skills but it is good practice to ensure they have an interpreter available when it comes to crucial pieces of work concerning immigration and rights to public funds. Be mindful of the different dialects and try to gauge what the preference may be. Ask whether she feels comfortable with a female only interpreter if this is an option. Some women may feel safer having a telephone interpreter and not disclosing her name so it is good practice to give this option.

Ensure detailed notes are kept and request any correspondence from partner agencies so that you can reiterate the information to the woman. As the person who has experienced the DVA it is important to value and keep a record of her experience, needs, thoughts and feelings. It is therefore important to encourage engagement and to be able to extract the right information in order to find ways to best support her.

It is important the woman is kept informed at all times of the processes, and who else is involved as this could be vital for her sense of wellbeing.

# 3.2 Process map



To be used as a guide only

# 3.3 Questions to determine rights dependent on status

This guidance is to help practitioners who are supporting and assisting women that have experienced domestic violence and abuse and who are not British citizens, may be third country nationals and/or have insecure or unknown status. It is important to establish the woman’s rights in accordance to her immigration status as this may affect her rights to support and services in the UK.

It would help to establish a supportive environment and comfort level and trust when you are wanting to ask questions that are related to a woman’s immigration status and their rights in the UK. It can be extremely overwhelming for a woman to be asked questions she may not have the answers to so it is important to let her know why you are asking these questions and how having this information enables you to determine how best to support her. You may not need to ask all of the questions. If there are any worries or concerns reassure as best you can. Use interpreters or pictorial images where needed.

It may be that you get some of the information required through the woman’s narrative in her own words so it is important to take notes of events such as marriage, divorce, arrival to the UK, children, experiences etc. Follow her lead and prompt where necessary.

Information gathered can be vital and time saving when signposting to other specialist services and immigration advice. This would also ensure the women is not having to repeat the same information numerous times, which can add to an already distressed situation. Always get the woman’s consent before any information is shared.

**Questions you may find useful to ask**

*Background:*

* **Where were you born?** What country are you a national of?
* **What is your date of birth?** Born outside of UK before 01/01/1983 - may have more rights
* **How long have you been in the UK?**
* **Do you know where your parents were born?** UK born parents/grandparents - may have more rights

*Visa:*

* **When and how did you last arrive in the UK?** Port of entry and date of entry, plane, boat or lorry?
* **Do you know what type of visa/entry you came on?** EEA national, Spouse/partner, family reunion, student, holiday or short visit, work, refugee or asylum, family permit
* **Did you have to take an English test before you came to the UK?**
* **Do you have your passport or national ID card?** Lost or stolen can be reported to the Police, EEA nationals and their family members can also have ID cards
* **Does your passport have a stamp in it that reads ‘permitted to work’ / ‘no recourse to public funds’ / ‘dependent of or family member of’, subject with ROA?** Biometric Cards may have terms written on the back. No terms usually means there are no restrictions
* **Do you have leave to remain?**
* **Is the visa still in date/when does the visa expire?** In date, over stayer or if visa has since been changed

*EEA Nationals:*

* **If EEA national have you ever worked, been a jobseeker, self-employed, self-sufficient or student with comprehensive sickness insurance?** Determine if a qualified person with right to reside
* **Do you have any documents such as family permit, residence cert/card, or permanent residence cert/card?** EEA or family member of EEA - Proof required to access services and benefits

*Partner:*

* **What is your current marital status?** Married, civil partner, separated, divorced, have children together, how long have you been married, date of marriage, where did you get married in the UK or a different country?
* **If married or a civil partner what is the status of your spouse/partner?** British, settled – may have retained rights
* **Did your partner become British or were they born British?**
* **Where was your partner born and where did they live when growing up?** In the UK or in another country?

*Children:*

* **Do you have any children?** Were they born in the UK, EEA – may have derivative rights
* **If you do have children, is the other parent British, settled, EEA national?** May have derivative rights
* **Have you ever applied for benefits?** Which benefits, was it a joint claim, do you have award or refusal letters

*Work:*

* **Have you ever worked and are you allowed to work?**
* **Do you have a National Insurance Number?** There was a status in place at some point
* **Do you have a bank account?** Risk of UKVI checks, whose name is the account in, is it a joint account

*Legal:*

* **Has anyone applied to the Home Office/Immigration office for you to stay in the UK?** Type of application, when it was applied for, outcome, do you have any letters or documents
* **Have you ever seen an immigration solicitor or advisor?** Advice, application, do you have letters or documents in relation to this, do you have the solicitor’s details?
* **Did you ever apply for asylum or humanitarian protection?**
* **Have you ever stayed in what may be known as NASS or Home Office accommodation?**
* **Have you ever had an interview with an immigration officer?** Where was this, what was the outcome, have you ever been in front of an immigration judge, do you have the letters given to you by the officer/judge/legal advisor
* **Do you have to report or sign in on a regular basis?** Where, is this at an immigration control centre

*Risks:*

* **Is it safe for you to go back to your country of Origin?** Reasons why she cannot go back – may be able to apply for Asylum or Humanitarian Protection
* **What type of accommodation do you live in?** Private tenancy, RSL, local authority, with family, refuge, dispersal accommodation, no fixed abode
* **Do you have sufficient funds to meet your basic needs?** Destitute or not – accommodation and welfare subsistence
* **What have you been told about your immigration status?** Establish fears, threats and reassure that it is ok to speak to you in confidence

**Documents you are able to check**

If you are able to, ask to check official documents such as a passport or ID card. It may be useful to use pictures of passports, visa stamps or ID cards when explaining what documents you need to check.

* **What is the issue date and expiry date on the passport or ID card?**
* **What is the date of issue and expiry date if applicable on the visa?**
* **Is there another name on the visa in the passport?** This will be the sponsor
* **Can you see the status?** It may say ILR, Permanent Residence, Settlement, ROA, no time limit
* **Are there any other relevant words?** Such as spouse, partner, fiancé, family reunion, EEA, derivative, retained, dependent of
* **Are there any restrictions?** NRPF - written on the back of a biometric card, no permission to work

# 3.4 Immigration advice – as a practitioner what you can and cannot do

The Immigration and Asylum Act 1999 made it unlawful for anyone to provide unregulated immigration advice or immigration services. Immigration advice is regulated by the Office of the immigration Services Commissioner (OISC).

To qualify as a person who can provide immigration advice and services you must be either:

* Registered with the OISC
* Authorised by a ‘designated professional body’ (as a solicitor or barrister)

Immigration advice is defined in the Immigration and Asylum Act 1999 as:

* Relating to a particular individual
* Given in connection to one or more relevant matters
* Given by a person in the UK, who knows it is given in relation to a particular individual in relation to a relevant matter

Immigration services are defined in the Immigration and Asylum Act 1999 as the making a representation from within the UK on behalf of a particular individual:

* In connection with one or more relevant matters
* In civil proceedings before a judicial decision maker in the UK or in correspondence with a Minister of the crown or government department

Immigration is a mammoth and complicated subject and unless you have the relevant qualifications there is a risk that the inaccurate advice or lack thereof could potentially send a woman back into a dangerous situation. There is little guidance for frontline practitioners in what constitutes as advice and what does not. It is vital to signpost the victim or survivor to an immigration advisor as soon as possible. There are many ways you can support someone without giving immigration advice.

**Non-Qualified Persons – What You Can and Can’t Do**

|  |  |
| --- | --- |
| **CAN** | **CAN’T** |
| Accompany someone to an advice appointment to get clarity on what evidence is needed | Tell someone if they should apply for Leave or Asylum or a Destitute DV Concession (DDVC) |
| Assist someone to gather evidence of DVA | Tell someone which visa they best qualify for |
| Scribe someone else’s words | Apply for Leave to remain or Permanent Residence |
| Assist someone to report a lost Biometrics card or passport | Apply for a Biometrics Card renewal |
| Assist someone with applying for a non-UK passport | Apply for a Destitute DV Concession (DDVC) |
| Signpost someone to an advisor or solicitor | Say which form is required |
| Translate a letter from the Home Office or an Advisor/Solicitor | Explain what a letter from the Home Office or Advisor/Solicitor means |
| Give advice to someone in relation to benefits that may be affected by immigration | Say how to answer a question on a form |
| Tell someone their rights in relation to receiving support from the Local Authority | Apply to register someone for naturalisation for an adult or register a child as British |
| Apply for a first British passport | Apply for Citizenship |
| Apply for a renewal of a British passport | Apply for Leave to Enter |
| Tell someone about exceptional funding or legal aid | Put in appeals |
| Tell an Asylum Seeker or refugee fleeing DVA that she can access refuge accommodation and will get funding for this | Represent someone at a court of appeal |
| Give details of Croydon Asylum Screening Unit and Home Office services and information on how to claim if they choose to do so | Advise someone who is a TCN to voluntary return to their country of origin – *this could hold serious consequences for future visas and re-entry* |
| Assist someone to gather evidence of destitution |  |
| Accompany someone to the Post Office to register for their Biometrics data |  |
| Inform someone that UKVI can check for and have access to a person’s details through all UK banks |  |
| Assist someone to gather evidence for a child’s proof of nationality |  |
| Assist someone to gather evidence of the perp’s work records including requesting DWP or HMRC (Case of Kerr) |  |
| ***This list is not exhaustive – if you are not sure always get advice first!*** | |

# 3.5 Applying for leave

It is important for a woman fleeing DVA with NRPF to get immigration advice as soon as possible. The types of immigration issues that may be funded under Legal Aid are limited, some of these are:

* Settlement applications under the Domestic Violence rule
* Applications for an EEA Residence Card if there is a retained right of residence in cases of DVA
* Asylum claims, including settlement claims flowing Refugee or Humanitarian Protection grants
* Parts of trafficking claims made under the National Referral Mechanism (NRM)

It is important when applying for any kind of leave under the domestic violence rule that the woman has as much evidence of the DVA as possible. This may be through having health records where she has disclosed injury or mental health issues due to DVA, callouts and involvement from the Police, Involvement from Social Services in respect of any possible safeguarding concerns, risk assessments and MARAC. Any personal written accounts with details of times, dates and details of incidents.

Evidence of destitution is also important in order to waiver application fees and access financial support.

Always request a client care letter or advice letter from solicitors following an appointment. It is a legal requirement for solicitors to provide this and it ensures that all parties concerned, especially the women, are informed of any chronology of events, why any application may have been refused and what evidence is still required.

# 3.6 Useful documents as proofs

Many women may not be aware of their status or at what stage their immigration application is at or even where their ID document are. ID documents may have been confiscated as a way of perpetrating further abuse. Not having documents to prove immigration status or rights can often leave women without access to the support and services they need.

It has also become increasingly important for EEA nationals and their family members to be able to provide proof of residence in the UK. Although the right of residence may be automatic for women exercising their treaty rights, documents are often required to prove the right to live and work in the UK and to have access to a wide range of services such as employment, bank, rental properties, and benefits. These proofs are also important when travelling out of and then back to the UK.

It is important to prompt women to ensure that they have the relevant documents or report them missing. These may also assist in future applications to the Home Office.

**Types of Proofs and Documents**

* Passport- Official travel document proving identity and citizenship
* Birth Certificate - Official document proving place of birth, date of birth and parentage
* Marriage or civil partnership certificate
* Certificate of naturalisation as a British citizen
* Right of abode (ROA) stamp in a passport
* Residence permit or Registration certificate - Proof of right of residence for EEA nationals
* Permanent Residence certificate - Proof of right of residence for EEA nationals (acquired after 5 years as a qualified person)
* Family permit - Non EEA family members can apply as family members of EEA nationals. It gives them the right to travel to the UK (with or without the EEA national) and have an initial right of residence.
* Residence card - Proof of right of residence as a family member of a EEA national
* Permanent residence card - Proof of right of residence as a family member of an EEA national
* Derivative residence card – Proof of derivative right to reside
* ARC – ID card for asylum seekers

**Other useful proofs and documents for non EEA nationals**

Passports and birth certificates of children, certificate of registration as a British citizen, any letters of joint benefit claims, Drivers licence, any bank accounts, temporary National Insurance numbers, proof of address, and details of and letters from any professionals (Doctor, Schools, Solicitors, Social Workers, other DVA specialist services) previously involved.

**Useful proofs for EEA nationals for Permanent Residence**

Women who are EEA nationals can qualify for public funds if they have been residing in the UK by exercising treaty rights for 5 years. This would give them the same rights as a British woman. It may be important to support a woman who is a EEA national to prove this if not doing so could lead to her not having rights to benefits. The following documents listed, can be used for proving a 5 year qualifying period for all EEA nationals when applying for Permanent Residence documents in the UK. These include proof of entry to the UK such as flight ticket or boarding pass, itemised bank statement or a building society pass book, proof of pension, proof of income from a rental property, wage slips, proof of self-employment, and proof of student grant, scholarship or bursary.

# 3.7 Guidance to write letters of support and expert reports

As well as assisting a woman to gather supporting evidence, you may be asked to submit a letter or report supporting the application for Indefinite Leave to Remain under the Domestic Violence rule. The Home Office guidance for practitioners on writing effective letters of support and more detailed expert reports is:

**Contents**

* Your expertise – introduce yourself, your role, years of experience
* Your organisation – processes and aims
* Your total contact time with the survivor
* Organisation’s total contact time with the survivor
* Initial contact with the survivor and how she presented - on the telephone and in person
* Continued presentation and interactions with staff and other serviced users
* Survivor’s claims in relation to the DVA – give detailed examples of what she has told you
* Initial risk assessment, including any MARAC, Social Services, and Police reports etc.
* Ongoing risk assessments
* Safety planning – include advice given on risks attached to obtaining further evidence from the perpetrator
* Internal and external services that the survivor has been signposted to and why (counselling, Freedom programme, ESOL)
* Health Issues – including mental health and how you have supported, what you have been witness to
* Children – behaviour issues consistent with said experiences, drawings and writings
* Your professional assessment of the DVA claims and how you have reached your conclusions - from the survivor’s story, behaviour, demeanour, other relevant reports etc.
* Survivor’s current risk level and why it is what it is
* Conclusion – summarise your opinions above
* Statement of truth – usually used only in expert reports but best practice to include it nonetheless: *“I confirm that insofar as the facts stated in my letter are within my own knowledge I have made clear which they are and I believe them to be true, and that the opinions I have expressed represent my true and complete professional opinion”.*

**Format**

* Remember to sign and date the letter
* The letter should be on letter headed paper, with a clear to read format – include sub-headings and paragraph numbers if possible.
* Never comment on the survivor’s credibility – let the Home Office decide.
* Give your expert opinion and include everything the solicitor has requested from you.

A more detailed guidance can be found on the government website.

# 3.8 Referrals to and the responsibility of Social Services

Assistance can be provided by Social Services to women with NRPF where they are:

* A family where there is a child in need – Section 17, Children’s Act 1989
* A formerly looked after child (UASC or Migrant child) – Section 23/24
* A single adult requiring care and support due to a disability, illness or mental health condition – Part 1, Care Act 2014

Services provided by the local authority are:

* Section 21 National Assistance Act 1948 (accommodation)
* Section 29 National Assistance Act 1948 (welfare)

Some adults may be ineligible for this support under Schedule 3 of the Nationality, Immigration and Asylum Act 2002. Local authorities are prevented from providing support (accommodation and/or welfare) under Part 1 of the Care Act 2014 and Section 17 of the Children Act 1989.

**Schedule 3 of the Nationality, Immigration and Asylum Act 2002**

|  |  |
| --- | --- |
| **Categories Schedule 3 applies to** | **Categories Schedule 3 does not apply to** |
| Granted refugee status by another EEA state plus dependents | Limited leave with NRPF |
| Non UK EEA nationals plus dependents | Derivative rights – through children |
| Failed asylum seekers who fail to comply with removal plus dependents | Asylum seeker |
| Illegally present | Refused asylum seeker who claimed asylum at port of entry |
| Failed asylum seekers with children who are known not to have made reasonable attempts to leave voluntarily |  |

If Schedule 3 does not apply, then a woman and any children she may have cannot be excluded from support under Part 1 of the Care Act or Section 17 of the Children Act if they are found to have eligible needs. Social Services would need to assess if there are eligible needs for support by carrying out a Needs Assessment for an adult (Care Act) or if there is a child present, a Child In Need Assessment (Section 17).

Local authorities have a duty to carry out a Needs Assessment where it appears there may be a need for care and support, even if these needs turn out to be ineligible needs.

However, if a woman is from one or more of the categories where Schedule 3 does apply, Social Services would need to carry out a Human Rights Assessment to determine whether failing to provide support would be a breach of the woman’s human rights or for EEA nationals, a breach of her rights under European Community Treaties. This is in line with Article 3 of the European Convention of Human Rights (ECHR) - right not to be subjected to torture or inhumane or degrading punishment.

Human Rights Assessments determine whether there are any legal or practical barriers to return to the country of origin. A legal barrier could be an outstanding application with the Home Office. A practical barrier could be the non-existence of travel documents and the inability to obtain new ones.

It is the responsibility of the Social Services to establish a woman’s immigration status in relation to local authority support. Even if Schedule 3 applies, Social Services should still carry out a Needs Assessment and Human Rights Assessment. Social Services may be able to meet any urgent needs before and whilst the assessments are being carried out.

**NRPF referrals to Social Services for Local Authority support**

There is a three stage process when referrals are made to Social Service for local authority support:

**Need Assessment Eligibility Criteria & Wellbeing Principle – Single adults no dependent children**

It is important to request an advocate on behalf of the woman to help her understand the process, if without one she would experience ‘substantial difficulty’ with the assessment process.

The care needs meet the criteria set out in the Care Act 2014 if:

* Needs arise from/related to physical or mental impairment or illness and not caused by other circumstantial factors – includes physical, mental, sensory, learning or cognitive disability or illness, substance misuse or brain injury. (Formal diagnosis not needed).
* As a result of these needs she is unable to achieve 2 or more of the 10 specified outcomes
* And as a consequence, there is likely to be a significant impact on her wellbeing

The local authority has a legal duty to promote well-being of the individual through any of the 9 factors which include *physical and mental health and emotional wellbeing* and *protection from abuse and neglect.*

Further details can be found in the regulations to the Care Act 2014.

# 3.9 Table of rights dependent on status

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Initial length of leave granted** | **Right to work in the UK** | **Eligible for DDVC and to settle under DV rule** | **Access to local authority support if needs are present** | **Access to secondary healthcare** |
| **Partner visa (British settled partner)** | 30 months |  |  |  |  |
| **Partner visa under previous 2 year rule (if refused but granted discretionary leave)** | 2 years |  |  |  |  |
| **Partner visa (Ex1 (b) British or settled partner)** | 30 months |  |  |  |  |
| **Partner visa (refugee or HP)** | 30 months |  | **x**  Refer to Case Law “A” |  |  |
| **Partner visa (Ex1 (b) refugee or HP)** | 30 months |  | **x**  Refer to Case Law “A” |  |  |
| **Family reunion visa** | Same as sponsor’s | **x** | **x**  Refer to Case Law “A” |  |  |
| **Fiancé visa** | 6 months |  | **x** |  |  |
| **Dependent of PBS worker/student** | Expires same time as sponsor’s / 30 months | Usually, may be restricted | **x** |  |  |
| **Dependent of asylum seeker** | Temporary admission | **x** | **x** | UKVI support should continue if a child present |  |
| **Dependent of refused asylum seeker** | Temporary admission | **x** | **x** | **x** | **x**  Unless in receipt of UKVI support which should continue if a child present |
|  | **Initial length of leave granted** | **Right to work in the UK** | **Eligible for DDVC and to settle under DV rule** | **Access to local authority support if needs are present** | **Access to secondary healthcare** |
| **Adult dependent relative (British or settled)** | Indefinite leave to remain (ILR) | N/A | **x** |  |  |
| **Adult dependent relative (refugee or HP)** | Expires same time as sponsor | N/A | **x** |  |  |
| **Limited leave EX1 (a) child/ren** | 30 months |  | **x** |  |  |
| **PBS worker** | Varying lengths dependent on category | Restricted to sponsored job and employer | **x** |  |  |
| **PBS student** | Varying lengths dependent on category | Usually restricted hours | **x** |  |  |
| **Asylum seeker** | Temporary admission | **x** | **x** | Should have UKVI support |  |
| **Refused asylum seeker** | Temporary admission | **x** | **x** | **x**  Unless claimed asylum at port of entry or there is a barrier to return | **x**  Unless in receipt of UKVI support which should continue if a child present |
| **Over-stayer/no status** | None | **x** | **x** | **x**  unless barrier to return or to prevent breach of human rights | **x** |
| **EEA national** | Initial 3 months then must be QP |  | **x** | **x**  Unless barrier to return or to prevent breach of human rights | **x**  Unless exemptions apply |
| **Dependent of EEA national** | Same as sponsor’s |  | **x** | **x**  Unless barrier to return or to prevent breach of human rights | Same as sponsor’s, unless exemptions apply |

# Section 4: A Directory of Services and Support

This directory lists services that may be useful for migrant women affected by abuse and who may have insecure immigration status. This list is not exhaustive and can be used as a working document allowing for further relevant services to be added. Every effort has been made to ensure the information is correct, however details can change over time so you may need to check directly with a service for up to date information.

# 4.1 Bradford

**Abigail Housing Destitution Project** - *offering housing for asylum seekers who have been made homeless following negative asylum decisions*

Tel: 01274 767887 or 07908 364112

Email: [asylumseeker@abigailhousing.org.uk](mailto:asylumseeker@abigailhousing.org.uk)

Address: c/o Inn Churches, 116 Caledonia Street, Senior Way, Bradford, BD4 7BQ

Website: [www.abigailhousing.org.uk](http://www.abigailhousing.org.uk)

**Anah Project** - *providing safe, temporary refuge accommodation to minority ethnic groups including refugees women*

Tel: 0845 9606011

Email: [help@anahproject.org](mailto:help@anahproject.org)

**BEACON (Bradford Ecumenical Asylum Concern)** - *offering advice and emergency accommodation with volunteer households to provide a period of stability and support to destitute asylum seekers*

Tel: 01274 727525 or 01274 721626 and for McKenzie friends 07947 139243

Email: [beacon@beaconbradford.org](mailto:beacon@beaconbradford.org)

Address: 32 Merton Road, Bradford, BD7 1RE

Website: [www.beaconbradford.org](http://www.beaconbradford.org)

**Bevan House Primary Care Centre** - *primary health care for homeless and destitute asylum seekers*

Tel: 01274 322400 (Bradford Healthcare) and 01274 905323 (Bevan Wellbeing Centre)

Email: [enquiries@bevanhealthcare.co.uk](mailto:enquiries@bevanhealthcare.co.uk)

Address: 14 Piccadilly, Bradford, BD1 3LS and Dale Street, Bradford, BD1 4HT (Bevan Wellbeing Centre)

Website: [www.bevanhealthcare.nhs.uk](http://www.bevanhealthcare.nhs.uk)

**Bradford Action for Refugees** - *offering advice on immigration, housing, health care, benefits, befriending and language support*

Tel: 01274 762100

Email: [admin@bafr.org.uk](mailto:admin@bafr.org.uk)

Address: 40A Piccadilly, Bradford, BD1 3NN

Hours: Mondays, Tuesdays, Thursdays, Fridays 10am to 1pm and 2pm to 3.30pm

Website: [www.bafr.org.uk](http://www.bafr.org.uk)

**Bradford Citizens Advice -** *providing information and advice on a range of issues including benefits, housing and immigration*

Tel: 0344 2451282

Email: [admin@bradfordcab.com](mailto:admin@bradfordcab.com)

Address: Argus Chambers, Bradford, BD1 1HZ

Hours: Mondays, Tuesdays, Thursdays, Fridays 9.15am to 3.30pm

**Bradford Council -**

*Adult Social Care*

Tel: 01274 435400 (Access Point) or 01274 431010 (Emergency Duty Team)

*Children’s Social Care*

Tel: 01274 437500(Initial contact point) or 01274 431010 (Emergency Duty Team)

*Housing Options Service*

Tel: 01274 435999

Email: [housingoptions@bradford.gov.uk](mailto:housingoptions@bradford.gov.uk)

Address: Britannia House, Hall Ings, Bradford, BD1 1HX or Keighley Town Hall, Bow Street, Keighley, BD21 3PB

**Bradford Foodbank** - *supporting people in crisis. Food voucher referrals through agencies, providing food parcels for a minimum of 3 days’ food donated by the local community*

Tel: 01274 734314

Email: [info@bradfordcentral.foodbank.org.uk](mailto:info@bradfordcentral.foodbank.org.uk)

Address: The Light Centre, 86 Captain Street, Bradford, BD1 4EL

Hours: Mondays, Wednesday, Fridays 11am to 1.30pm

Website: [www.bradfordcentral.foodbank.org.uk](http://www.bradfordcentral.foodbank.org.uk)

**Bradford Rape Crisis & Sexual Abuse Survivors Service -** *offering a helpline, counselling and therapy, advocacy and support, group work, courses and a specialist service for minority ethnic groups*

Tel: 01274 308270 (helpline) or 01274 308271 (referrals)

Email: [contactus@brcg.org.uk](mailto:contactus@brcg.org.uk)

Address: 19-25 Sunbridge Road, Bradford, BD1 2AY

**Bradford Women’s Aid** - *offering refuges across Bradford and Keighley with a specialist refuge service for minority ethnic groups, resettlement and outreach services to families within the Bradford District. Services Include specialist support and advocacy for issues such as benefits, debt, housing and immigration as well as supporting women who may have NRPF*

Tel: 01274 666241 (Head Office, Resettlement, Outreach, EE support) 01274 660052 (Bradford refuge) 01274 634850 (BAME refuge) 01535 210067 or 01535 667352 (Keighley refuge)

Email: [admin@bradfordwomensaid.org.uk](mailto:admin@bradfordwomensaid.org.uk)

Address: PO Box 1102, Bradford, BD1 9NG

Website: [www.bradfordwomensaid.org.uk](http://www.bradfordwomensaid.org.uk)

**Domestic Violence Services Keighley** - *providing support services in Airedale and Bradford North division*

Tel: 01535 210999

Email: [referrals@keighleydvs.org](mailto:referrals@keighleydvs.org)

Address: PO Box 79, Keighley, BD21 2UD

Website: [www.keighleydvs.wordpress.com](http://www.keighleydvs.wordpress.com)

**Good Shepherd Centre** - *providing support to newly arrived children and families from Central and Eastern Europe, as well as asylum seekers and refugees. Offering support and integration, ESOL, access to free clothing and furniture banks. Covering Bradford and Keighley*

Tel: 07756 409 246

Email: [rgm@dockroyd.co.uk](mailto:rgm@dockroyd.co.uk)

Website: [www.thegoodshepherdcentre.org.uk](http://www.thegoodshepherdcentre.org.uk)

**Hope Housing** - *offering accommodation and support with a holistic approach and befrienders to homeless people in Bradford*

Tel: 01274 900764

Email: [contact@hopehousing.org.uk](mailto:contact@hopehousing.org.uk)

Address: Millside House, 131 Grattan Road, Bradford, BD1 2HS

Drop-In Hours: British Red Cross supporting refugees and asylum seekers Tuesdays 10am to 2pm

Website: [www.hopehousing.co.uk](http://www.hopehousing.co.uk)

**IBSA Legal Immigration Solicitors** - *Branches in Bradford and Wakefield (head office)*

Ruth Tucknott, Senior Caseworker

Tel: 01924 683 580    Fax: 0203 310 5025

Email: [ruth@ibsa-legal.co.uk](mailto:ruth@ibsa-legal.co.uk)

Address: IBSA Legal Ltd, Suite 3, Belmont Business Centre, 7 Burnett Street, Bradford, BD1 5BJ

Hours: Monday, Tuesday, Thursday, Friday – 9.15am to 5.30pm

Website: [www.ibsa-legal.co.uk](http://www.ibsa-legal.co.uk)

**Palm Cove Society** - *offering emergency and supported accommodation to asylum seekers, refugees and all migrants and to those who have been victims of abuse, human trafficking and forced marriage. Referrals must be made by a collaborative partner such as local authority, health care provider, NRM, Police, housing providers or voluntary groups. Asylum seekers must be referred by a local authority. Covering Bradford, Calderdale, Kirklees, Leeds and Wakefield*

Tel: 0113 2302271

Email: [enquiries@palmcovesociety.co.uk](mailto:enquiries@palmcovesociety.co.uk)

Hours: Monday to Friday 9am to 5pm

Website: [www.palmcovesociety.co.uk](http://www.palmcovesociety.co.uk)

**Peacemakers International** - *providing support to survivors of DVA and offering skills development, mentoring, befriending, advocacy and supporting new arrivals in the UK*

Tel: 01274 736859 or 0845 6002421

Email: [admin@peacemaker-international.org](mailto:admin@peacemaker-international.org)

Address: West Bowling Community Centre, Clipstone Street, Bradford, BD5 8EA

Website: [www.peacemaker-international.org](http://www.peacemaker-international.org)

**Police Bradford Domestic Violence Unit** -

Tel: 01274 376166

Email: [b.dsu@westyorshire.pnn.police.uk](mailto:b.dsu@westyorshire.pnn.police.uk)

**Refugee Action** - *providing support to asylum seekers and refugees*

Tel: 01274 924982

Address: 40a Piccadilly, Bradford, BD1 3NN

Website: [www.refugee-action.org.uk](http://www.refugee-action.org.uk)

**Staying Put** - *offering help and support to families across Yorkshire and Humber to stay safe*

Tel: 0808 2800999

Email: [enquiries@stayingput.uk.net](mailto:enquiries@stayingput.uk.net)

Address: PO box 449, Bradford, BD1 2XB

Website: [www.stayingput.uk.net](http://www.stayingput.uk.net)

**The Faith Centre** - *offering support to the community including asylum seekers, refugees, new migrants and anyone with NRPF through groups, clothes bank, community dinners and classes*

Tel: 07805 471419

Email: [info@thefaithcentre.org.uk](mailto:info@thefaithcentre.org.uk)

Address: Oakwood Court, City Road, Bradford, BD8 8JY

# 4.2 Calderdale

**Calderdale Council** -

*Adults Safeguarding*

Tel: 01422 3933000 (Gateway to Care) or 01422 288000 (Emergency Duty Team)

Website: [www.calderdle-safeguarding.co.uk](http://www.calderdle-safeguarding.co.uk)

*Children’s Service*

Tel: 01422 393336 (MAST Team) or 01422 288000 (Emergency Duty Team)

*Housing Options*

Tel: 01422 392460

Email: [housingoptions@calderdale.gov.uk](mailto:housingoptions@calderdale.gov.uk)

Website: [www.calderdale.gov.uk](http://www.calderdale.gov.uk)

**Citizens Advice Calderdale** *- offering telephone advice and specialist support such as benefits, debt, and immigration*

Tel: 01422 842848

Website: [www.calderdalecab.org.uk](http://www.calderdalecab.org.uk) or [www.MAWcalderdale.org.uk](http://www.MAWcalderdale.org.uk) (for online advice)

**Fisher Stone Solicitors** – *Immigration specialists*

Karin Oliver, Director-Solicitor

Tel: 07501 404 190

Address: Suite 5, Trinity House, Blackwall, Halifax, HX1 2QR

**Happy Days -** *offering support to the homeless through community and social enterprise*

Tel: 01422 303458

Website: [www.happydaysuk.org](http://www.happydaysuk.org)

**Jubilee Children’s Centre** -*supporting families from Eastern Europe and also asylum seekers*

Tel: 01422 434971

Address: Lightowler Road, Halifax, HX1 5NB

Website: [www.childrencentres.co.uk](http://www.childrencentres.co.uk)

**Palm Cove Society** - *offering emergency and supported accommodation to asylum seekers, refugees and all migrants and to those who have been victims of abuse, human trafficking and forced marriage. Referrals must be made by a collaborative partner such as local authority, health care provider, NRM, Police, housing providers or voluntary groups. Asylum seekers must be referred by a local authority. Covering Bradford, Calderdale, Kirklees, Leeds and Wakefield*

Tel: 0113 2302271

Email: [enquiries@palmcovesociety.co.uk](mailto:enquiries@palmcovesociety.co.uk)

Hours: Monday to Friday 9am to 5pm

Website: [www.palmcovesociety.co.uk](http://www.palmcovesociety.co.uk)

**Police Domestic Violence Unit Calderdale** -

Tel: 01422 337041

Email: [fa.safeguarding@westyorskire.pnn.police.uk](mailto:fa.safeguarding@westyorskire.pnn.police.uk)

**Queens Road Neighbourhood Centre** - *offering a wide variety of facilities for the communities in Calderdale, support and signposting, various drop-ins and groups*

Tel: 01422 369403

Address: Queens Road, Halifax, HX1 4NE

Website: [www.hxcentral.com](http://www.hxcentral.com)

**Salvation Army** - *providing a homeless shelter and support*

Tel: 01422 353238

Email: [halifax@salvationarmy.org.uk](mailto:halifax@salvationarmy.org.uk)

Address: St James Road, Halifax, HX1 1YS

Website: [www.salvationarmy.org.uk](http://www.salvationarmy.org.uk)

**Sisters United** - *offering support and solidarity to all communities including asylum seekers, refugees and migrants*

Tel: 07835 053359 or 07562 016575

Email: [sistersunitedhalifax@gmail.com](mailto:sistersunitedhalifax@gmail.com)

Address: Queens Road Neighbourhood Centre, Queens Road, Halifax, HX1 4NE

**St Augustine’s Centre** - *offering support, advice, community lunches, activities, outreach, ESOL classes, food vouchers for community members and asylum seekers.*

Tel: 01422 352492 or 01422 342719

Email: [info@staugustinescentrehalifax.org.uk](mailto:info@staugustinescentrehalifax.org.uk)

Address: Hanson Lane, Halifax, HX1 5PG

Website: [www.staugustinescentrehalifax.org.uk](http://www.staugustinescentrehalifax.org.uk)

**St John’s Health Centre** - *providing screening for tuberculosis (TB) to migrants from countries of high TB incidents. Offering support and signposting to other services*

Address: Lightowler Road, Halifax, HX1 5NB

**Street Support Network -** *providing information on support and services around homelessness that are available in areas across the UK including Bradford and Leeds*

Website: [www.streetsupport.net](http://www.streetsupport.net)

**The Acorns** - *providing refuge to women and children, advocacy and support for issues such as benefits, debt, housing and immigration as well as supporting women who may have NRPF*

Tel: 0300 3300730

Address: PO Box 68, HD6 3YU

**Women’s Centre** - *provides specialist support including clothing, English classes and group work and classes in Calderdale and also Kirklees*

Tel: 01422 386500

Address: 23 Silver Street, Halifax, HX1 1JN

Drop-In Hours: Monday to Friday 10am to 1pm

# 4.3 Kirklees

**DASH (Destitute Asylum Seeker Huddersfield)** - *provides advocacy, destitution support and other services, English classes and social activities. Also hosting for destitute asylum seekers and homeless new refugees*

Tel: 07730 021823

Email: [info@huddsdash.org.uk](mailto:info@huddsdash.org.uk)

Address: Salvation Army, New Hey Road, Huddersfield, HD3 4BZ

Drop-In Hours: Tuesdays 9.30 to 12.30 at 30 New North Road, Huddersfield, HD1 5JU and Thursdays 10.30 to 3pm at New Hay Road, Huddersfield, HD3 4BZ

Website: [www.huddsdash.org.uk](http://www.huddsdash.org.uk)

**Guru Nanak Gurdwara** - *Sikh Temple open to all faith, daily ‘langar’ or community kitchen usually available every day and open to all*

Address: Prospect Street, Huddersfield, HD1 2NX

**Huddersfield Central Library** – *English classes, supporting integration*

Tel: 01484 414868

Address: Princess Alexandra Walk, Huddersfield,, HD1 2SU

**Huddersfield Quakers** - *support, crafts, sanctuary supper second Saturday of every month*

Tel: 07952 810814

Address: Friends Meeting House, 34 Church Street, Paddock, Huddersfield, HD1 4TR

**Kirklees Citizen Advice and Law Centre** - *free information, advice and support in all areas including immigration, benefits, debt, housing and referral to specialist services*

Tel: 03448 487970

Address: 1 & 3 Brook Street, Huddersfield, HD1 1EB

**Kirklees Law Centre Dewsbury** - *specialist asylum legal advice*

Tel: 01924 439829

Address: 11 & 12 Empire House, Wakefield Road, Dewsbury, WF12 8DJ

Hours: Monday to Friday 9am to 5pm

**Kirklees Council** -

*Adults*

Tel: 01484 414933

*Children’s Services*

Tel: 01484 456848

*Housing Solutions*

Tel: 01484 221350 or 01484 414933 (out of hours emergencies)

Address: Civic Centre 3, High Street, Huddersfield, HD1 2YZ or The Walsh Building, Town Hall Way, Dewsbury, WF12 8EE

Website: [www.kirklees.gov.uk](http://www.kirklees.gov.uk)

**Kirklees Welcomes** – *offering mentors to support with getting to know the local area and amenities*

Tel: 01904 122529

Email: [anita@paddocktrust.org.uk](mailto:anita@paddocktrust.org.uk)

Address: Huddersfield Mission, 2nd floor, 3-13 Lord Street, Huddersfield, HD1 1QA

Drop-In Hours: Wednesdays 10.30am to 12.30pm

**Local Welfare Provision** - *Kirklees Council’s non-cash scheme providing advice, food parcels, white good, furniture*

Tel: 01484 414782

Email: [lwp@kirklees.gov.uk](mailto:lwp@kirklees.gov.uk)

**Oasis Youth and Community Centre** - *signposting to specialist services, drop-in to help with form filling, making phone calls and English classes*

Tel: 01484 543977

Address: Merton Street, Huddersfield, HD1 4BN

Drop-in Hours: Mondays, Tuesdays, Thursdays, Fridays 10.30am to 2.30pm

**PAFRAS (Positive Action for Refugees & Asylum Seekers)** - *appointment based* *advice, advocacy and support available once a week in Huddersfield on destitution and asylum applications. To book an appointment contact Alexandra*

Tel: 0113 2622163

Email: [alexandra@pafras.org.uk](mailto:alexandra@pafras.org.uk)

Address: 1st Floor, Huddersfield Mission, Lord Street, Huddersfield, HD1 1QB

Hours: Fridays 10am to 1.30pm

**Palm Cove Society** - *offering emergency and supported accommodation to asylum seekers, refugees and all migrants and to those who have been victims of abuse, human trafficking and forced marriage. Referrals must be made by a collaborative partner such as local authority, health care provider, NRM, Police, housing providers or voluntary groups. Asylum seekers must be referred by a local authority. Covering Bradford, Calderdale, Kirklees, Leeds and Wakefield*

Tel: 0113 2302271

Email: [enquiries@palmcovesociety.co.uk](mailto:enquiries@palmcovesociety.co.uk)

Hours: Monday to Friday 9am to 5pm

Website: [www.palmcovesociety.co.uk](http://www.palmcovesociety.co.uk)

**Pennine Domestic Violence Group (PDVG)** - *providing refuge to women and children, advocacy and support for issues such as benefits, debt, housing and immigration as well as supporting women who may have NRPF*

Tel: 0800 052 7222 (24hr helpline)

Email: [admin@pdvg.co.uk](mailto:admin@pdvg.co.uk)

Website: [www.pdvg.org](http://www.pdvg.org)

**Police Domestic Violence Unit Kirklees** -

Tel: 01924 335073/72

Email: [ea.safeguarding@westyorkshire.pnn.police.uk](mailto:ea.safeguarding@westyorkshire.pnn.police.uk)

**Reach** - *information and support, hot meal, clothing, English classes*

Address: New North Road Baptist Church, New North Parade, Huddersfield,, HD1 5JU

Drop-In Hours: Tuesdays 10.30am to 1.30pm

**The Whitehouse Centre** - *specialist GP practice working with asylum and homelessness providing support and signposting*

Tel: 0333 0436243

Address: Princess Royal Health Centre, Greenhead Road, Huddersfield, HD1 4EW

Hours: Monday to Friday 9am to 4.30pm

Website: [www.whitehousecentre.co.uk](http://www.whitehousecentre.co.uk)

**Transition Project** - *immigration advice, fresh asylum claims support, move on support and counselling*

Email: [transitions@refugee-action.org.uk](mailto:transitions@refugee-action.org.uk)

Address: Huddersfield Mission, 2nd floor, 3-13 Lord Street, Huddersfield, HD1 1QA

**Volunteers Together (HAAS)** - *support, advice and signposting to specialist services*

Tel: 07804 867564

Address: St Thomas’ Church, Manchester Road, Huddersfield, HD1 3HU

**Welcome Centre** - *provides support and essentials such as toiletries, food parcels, household items and bedding. Self-referrals not accepted.*

Tel: 01484 515086

Address: 15 Lord Street, Huddersfield, HD1 1QB

Website: [www.thewelcomecentre.org](http://www.thewelcomecentre.org)

**Women’s Centre** - *provides specialist support including clothing, English classes and group work/ classes in Kirklees and also Calderdale*

Tel: 01484 450866 (Huddersfield) or 07590 445846 (Dewsbury)

Email: [info@womencentre.org.uk](mailto:info@womencentre.org.uk)

Address: 15 Lord Street, Huddersfield, HD1 1QB or First Floor, Block B, Empire House, Wakefield Old Road, Dewsbury, WF12 8DJ

Website: [www.womencentre.org.uk](http://www.womencentre.org.uk)

# 4.4 Leeds

**Abigail Housing Refugee Project** - *offering temporary accommodation to those with leave to remain whose Home Office support has just ended, including support in finding suitable longer-term accommodation*

Tel: 07743 189314

Email: [refugee@abigailhousing.org.uk](mailto:refugee@abigailhousing.org.uk)

Address: Woodhouse Community Centre, 197 Woodhouse Street, Leeds, LS6 2NY

Website: [www.abigailhousing.org.uk](http://www.abigailhousing.org.uk)

**Archway** - *offering shower, laundry, internet and crèche facilities. Advice for debt, benefits, housing and English classes*. *Drop in for people aged 16 to 25*

Tel: 0113 3833900

Email: [archway@renew-leeds.co.uk](mailto:archway@renew-leeds.co.uk)

Address: 95 Roundhay Road, Leeds, LS8 5AQ

Website: [www.archway-leeds.org.uk](http://www.archway-leeds.org.uk)

**Bevan House Primary Care Centre** - *primary health care for homeless and destitute asylum seekers*

Tel: 0113 2954840

Email: [yorkstreet@bevanhealthcare.co.uk](mailto:yorkstreet@bevanhealthcare.co.uk)

Address: 68 York Street, Leeds, LS9 8AA

Website: [www.bevanhealthcare.co.uk](http://www.bevanhealthcare.co.uk)

**British Red Cross** - *crisis support for refugees, asylum seekers and vulnerable migrants offering food parcels and vouchers, small amounts of cash, clothing, toiletries, blankets and baby items. May also be able to offer travel vouchers, benefit advice, emotional support, getting to know the area, reuniting with families*

Tel: 0113 2015267

Email: [refugeesupportwy@redcross.org.uk](mailto:refugeesupportwy@redcross.org.uk)

Address: Humanity House, 2 Armley Court, Armley Road, Leeds, LS12 2NB

Website: [www.redcross.org.uk](http://www.redcross.org.uk)

**Citizens Advice Leeds** - *free information, advice and support in all areas including immigration, benefits, debt, housing and referral to specialist services*

Tel: 0113 2234400

Address: 31 New York Street, Leeds, LS2 &DT

Hours: Monday to Friday 9am to 4pm

**Connecting Opportunities** - *partnership project led by Migration Yorkshire,* *working with new migrants in West Yorkshire to develop their skills and opportunities to find work and be part of the local community*, *increasing confidence and well-being through mentoring, English classes and mental health support*

Tel: 0113 3788700

Website: [www.connectingopportunities.org.uk](http://www.connectingopportunities.org.uk)

**Deaf Hope Project** - *providing support and DVA training to deaf and hearing impaired. Number of services nationally including in Leeds.*

Address: 2 Constance Way, Leicester Place, Leeds, LS7 1HX

Website: [www.signhealth.org.uk/our-projects/deafhope-projects/](http://www.signhealth.org.uk/our-projects/deafhope-projects/)

**Grace Hosting Project** - *emergency accommodation for destitute asylum seekers. Referrals by the following agencies only: Abigail Housing, Archway, British Red Cross, Meeting Point, PAFRAS, Refugee Council, St George’s Crypt, Solace, York Street Health practice)*

Hours: Monday to Friday 10am to 1pm and 2pm to 5pm

Address: Ebor Court, Westgate, Leeds, LS1 4ND

**Immigration Legal Advice Centre -** *providing legal advice and representation on all matters relating to immigration and asylum*

Tel: 0113 3662097

Email: [Info@ilac.org.uk](mailto:Info@ilac.org.uk)

Address: 2 Wellington Place, Leeds, LS1 4AP

Website: [www.ilac.org.uk](http://www.ilac.org.uk)

**LASSN (Leeds Asylum Seeker’s Support Network)** - *providing emergency accommodation and financial support to destitute asylum seekers including befriending and support to help empower and integrate. Services also include English at Home and Grace Hosting Project*

Tel: 0113 373 1759

Email: [admin@lassn.org.uk](mailto:admin@lassn.org.uk)

Address: 4th Floor, Oak House, 94 Park Lane, Leeds, LS3 1EL

Website: [www.lassn.org.uk](http://www.lassn.org.uk)

**Leeds City Council -**

*Safer Leeds*

Tel: 0113 3789682

Email: [dvteam@leeds.gov.uk](mailto:dvteam@leeds.gov.uk)

*Housing and Homelessness*

Tel: 0113 2224412

Website: [www.leeds.gov.uk](http://www.leeds.gov.uk)

**Leeds Domestic Violence Service (LDVS) -** *providing refuge to women and children, advocacy and support for issues such as benefits, debt, housing and immigration as well as supporting women who may have been trafficked or have NRPF, outreach services, drop-ins group work and a 24hr helpline*

Tel: 0113 246 0401 (24hr Helpline)

Email: [administration@leedswomensaid.org.uk](mailto:administration@leedswomensaid.org.uk)

Address: PO Box 826, Leeds, LS1 9PL

Website: [www.ldvs.org.uk](http://www.ldvs.org.uk)

**Manuel Bravo Project** - *providing free legal advice to asylum seekers who are unable to find adequate legal representation*

Tel: 0113 3508608

Address: Unity Business Centre, 26 Roundhay Road, Leeds, LS7 1AB

Website: [www.manuelbravo.org.uk](http://www.manuelbravo.org.uk)

**Meeting Point** - *providing support and advocacy and hot meals, food packages, English classes*

Tel: 0113 2796700

Email: [meetingpoint.leeds@live.co.uk](mailto:meetingpoint.leeds@live.co.uk)

Address: Christ Church, Armley Ridge Road, Armley Web, Leeds, LS12 3LE

Drop-In Hours: Mondays 3pm to 6pm (term time) and by appointment on Wednesdays 10am to 2pm

Website: [www.meetingpointleeds.wordpress.com](http://www.meetingpointleeds.wordpress.com)

**Migrant Action -** *providing information, guidance, advocacy and support to vulnerable migrants, new migrants both EU and non- EU who do not fit the asylum seeker or refugee category*

Tel: 0113 3731763 or 0778 744993

Email: [info@migrantaction.org.uk](mailto:info@migrantaction.org.uk)

Address: Bridge Street Church, Bridge Street, Leeds, LS2 7QZ

Hours: Fridays 10am to 1pm (advice clinic at 233-237 Roundhay Resource Centre, Roundhay Road, Leeds, LS8 4HS)

Website: [www.migrantaction.org.uk](http://www.migrantaction.org.uk)

**Migration Yorkshire** - *local authority led organisation working with agencies across the statutory, voluntary, community and private sectors in Yorkshire and Humber to help support the delivery of high quality services to migrants. Leading on and coordinating the Strategic Migration Group which looks at the impact of migration and ways forward. Support can be provided to local areas and representation made at Government level. Providing learning programmes, training and networks to services as well as support around strategic functions and delivery.*

Tel: 0113 3788188

Email: [admin@migrationyorkshire.org.uk](mailto:admin@migrationyorkshire.org.uk)

Address: Enterprise House, 12 St Paul’s Street, LS1 2LE

Website: [www.migrationyorkshire.org.uk](http://www.migrationyorkshire.org.uk)

**PAFRAS (Positive Action for Refugees & Asylum Seekers)** - *providing hot meals, food parcels, clothing and essential items for destitute asylum seekers. Also offering support, signposting to other services, group support and counselling*

Tel: 0113 2622163

Email: [pafrasemail@yahoo.co.uk](mailto:pafrasemail@yahoo.co.uk)

Address: St Aidan’s Community Hall, Elford Place West, Harehills, Leeds, LS8 5QD

Website: [www.pafras.org.uk](http://www.pafras.org.uk)

**Palm Cove Society** - *offering emergency and supported accommodation to asylum seekers, refugees and all migrants and to those who have been victims of abuse, human trafficking and forced marriage. Referrals must be made by a collaborative partner such as local authority, health care provider, NRM, Police, housing providers or voluntary groups. Asylum seekers must be referred by a local authority. Covering Bradford, Calderdale, Kirklees, Leeds and Wakefield*

Tel: 0113 2302271

Email: [enquiries@palmcovesociety.co.uk](mailto:enquiries@palmcovesociety.co.uk)

Hours: Monday to Friday 9am to 5pm

Website: [www.palmcovesociety.co.uk](http://www.palmcovesociety.co.uk)

**Police Domestic Violence Unit Leeds** -

Tel: 0113 2414180

Email: [leeds.safeguarding@westyorkshire.pnn.police.uk](mailto:leeds.safeguarding@westyorkshire.pnn.police.uk)

**Refugee Council** - *offering direct support to refugees with resettlement and integration, also influencing and advocating on behalf of refugees and asylum seekers*

Address: Oak House, 94 Park Lane, Leeds, LS3 1EL

Hours: Monday to Friday 9am to 5.30pm

Website: [www.refugeecouncil.org.uk](http://www.refugeecouncil.org.uk)

**Solace** - *offering advocacy, counselling and psychotherapy to asylum seekers and refugees*

Tel: 0113 4878360

Email: [info@solace-uk.org.uk](mailto:info@solace-uk.org.uk)

Address: Oak House, Park Lane, Leeds, LS3 1EL

Hours: Monday to Friday 9am to 5pm

Website: [www.solace-uk.org.uk](http://www.solace-uk.org.uk)

**St Anne’s Resource Centre** - *providing toilet, shower and laundry facilities*

Tel: 0113 2431894

Email: [strac@st-annes.org.uk](mailto:strac@st-annes.org.uk)

Address: 66 York Street, Leeds, LS9 8AA

Drop-In Hours: Monday to Friday 8.30am to 4.30pm

Website: [www.st-annes.org.uk](http://www.st-annes.org.uk)

**St George’s Crypt** - *offering advice and practical support in relation to accessing housing, health and well-being. Day centre offers meals and food parcels. Overnight accommodation available via referrals from Leeds Housing Options*

Tel: 0113 2459061

Email: [admin@stgeorgescrypt.org.uk](mailto:admin@stgeorgescrypt.org.uk)

Address: Great George Street, Leeds, LS1 3BR

Drop-In Hours: Monday to Friday 11am to 1.3-pm

Website: [www.stgeorgescrypt.org.uk](http://www.stgeorgescrypt.org.uk)

**St Monica’s Housing** - *providing free housing, food and support to destitute female asylum seekers*

Tel: 01904 704217 (office) or 07728 229172

Email: [bernardtthurlow@gmail.com](mailto:bernardtthurlow@gmail.com)

**Street Support Network -** *providing information on support and services around homelessness that are available in areas across the UK including Bradford and Leeds*

Website: [www.streetsupport.net](http://www.streetsupport.net)

**WYDAN (West Yorkshire Destitute Asylum Network)** - *network of organisations across West Yorkshire supporting destitute asylum seekers. Night shelter project runs in Leeds*

Email: [contact.wydan@gmail.com](mailto:contact.wydan@gmail.com) or [wydan.shelter@gmail.com](mailto:wydan.shelter@gmail.com)

Address: One Community Centre, Cromwell Street, Leeds, LS9 7SG

Website: [www.wydan.org](http://www.wydan.org)

**York Street Health Practice** - *primary health care for destitute asylum seekers including support around mental health and substance misuse*

Tel: 0113 2954840

Email: [yorkstreet@nhs.net](mailto:yorkstreet@nhs.net)

Address: 68 York Street, Leeds, LS9 8AA

Website: [www.leedscommunityhealthcare.nhs.uk](http://www.leedscommunityhealthcare.nhs.uk)

# 4.5 Wakefield

**Citizens Advice Bureau** - *free information, advice and support in all areas including immigration, benefits, debt, housing and referral to specialist services*

Tel: 0344 411 1444

Address: 27 King Street, Wakefield, WF1 2SR

Hours: Monday to Friday 9am to 5pm

**Housing Needs Service -** *advice and support to prevent homelessness and signposting to specialist services*

Tel: 01924 304362 or 01924 304360 (Homeless enquiries) and 01924 304359 (Single Point of Access)

Email: [housingneedsservice@wakefield.gov.uk](mailto:housingneedsservice@wakefield.gov.uk)

Address: Queens House, Queens Street, Wakefield, WF1 1JR

Website: [www.wakefield.gov.uk](http://www.wakefield.gov.uk)

**IBSA Legal Immigration Solicitors** - *branches in Bradford and Wakefield (head office)*

Tel: 01924 683 580

Email: [ruth@ibsa-legal.co.uk](mailto:ruth@ibsa-legal.co.uk)

Website: [www.ibsa-legal.co.uk](http://www.ibsa-legal.co.uk)

**Marie House** - *providing refuge services and support for women and children fleeing DVA*

Tel: 01977 516238

Website: [www.riverside.org.uk](http://www.riverside.org.uk)

**Police Domestic Violence Unit Wakefield** -

Tel: 01924 293713

Email: [da.safeguarding@westyorkshire.pnn.police.uk](mailto:da.safeguarding@westyorkshire.pnn.police.uk)

**Palm Cove Society** - *offering emergency and supported accommodation to asylum seekers, refugees and all migrants and to those who have been victims of abuse, human trafficking and forced marriage. Referrals must be made by a collaborative partner such as local authority, health care provider, NRM, Police, housing providers or voluntary groups. Asylum seekers must be referred by a local authority. Covering Bradford, Calderdale, Kirklees, Leeds and Wakefield*

Tel: 0113 2302271

Email: [enquiries@palmcovesociety.co.uk](mailto:enquiries@palmcovesociety.co.uk)

Hours: Monday to Friday 9am to 5pm

Website: [www.palmcovesociety.co.uk](http://www.palmcovesociety.co.uk)

**Wakefield District City of Sanctuary** - *offering peer support, asylum seeker and refugee drop-ins, clothing store and conversation café as well as support and advocacy*

Tel: 07800 605397

Email: [wdcityofsanctuary@gmail.com](mailto:wdcityofsanctuary@gmail.com)

Address: c/o Quaker Meeting House, Thornhill Street, WF1 1NQ

**Wakefield District Domestic Abuse Service (WDDAS)** - *providing specialist advice and support services to victims of DVA, training to practitioners and signposting to other services*

Tel: 0800 9151561

Email: [domesticabuse@wakefield.gov.uk](mailto:domesticabuse@wakefield.gov.uk)

Website: [www.wakefield.gov.uk](http://www.wakefield.gov.uk)

**Well Women Centre** - *providing support and wellbeing services through counselling, groups, one to one support and drop-ins*

Tel: 01924 211114

Email: [info@wellwomenwakefield.org.uk](mailto:info@wellwomenwakefield.org.uk)

Address: 24 Trinity Church Gate, Wakefield WF1 1TX

Website: [www.wellwomenwakefield.org.uk](http://www.wellwomenwakefield.org.uk)

# 4.6 National

**ASAP (Asylum Support Appeals Project)** - *providing support* *around asylum support issues*

*ASAP can offer appeals representation, policy lobbying and advice line. ASAP does not give immigration advice and ASAP is unable to give advice to individual asylum seekers.*

Tel: 020 3716 0283

Hours: Mondays, Wednesdays and Fridays 2pm to 4pm

Website: [www.asaproject.org](http://www.asaproject.org)

**Citizens Advice** - *network of independent charities giving free advice on issues such as housing, benefits, debt and immigration. Use the website to find your local advice centre*

Tel: 0345 4040506

Website: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

**Karma Nirvana** - *providing specialist support around issues of Honour Based Abuse and Forced Marriage*

Tel: 0800 5999247 (Helpline)

Email: [info@karmanirvana.org.uk](mailto:info@karmanirvana.org.uk)

Hours: Monday to Friday 9am to 5pm

**Maternity Action - Migrant Women’s Rights Service**

Advice line

Tel: 020 7251 6189

Hours: Mondays and Thursdays 2pm-4pm only

Email: [migrantwomensrights@maternityaction.org.uk](mailto:migrantwomensrights@maternityaction.org.uk)

Website: [www.maternityaction.org.uk/migrantwomensrights](http://www.maternityaction.org.uk/migrantwomensrights)

**NACCOM** - *a national network providing support to asylum seekers, refugees and migrants. Resources include reports, publications and information on member organisations and training for practitioners*

Tel: 0161 7060185

Email: [office@naccom.org.uk](mailto:office@naccom.org.uk)

Website: [www.naccom.org.uk](http://www.naccom.org.uk)

**National Domestic Violence Helpline** - *free 24hr helpline and providing support, advice and information*

Tel: 0808 2000247

Website: [www.nationaldomesticviolencehelpline.org.uk](http://www.nationaldomesticviolencehelpline.org.uk)

**Refuge** - *free 24hr helpline and providing support including refuges and advocacy for individuals and families*

Tel: 0808 2000247

Website: [www.refuge.org.uk](http://www.refuge.org.uk)

**Refugee Action** - *providing support to asylum seekers and refugees*

Website: [www.refugee-action.org.uk](http://www.refugee-action.org.uk)

**Refugee Council -** *offering destitution support in and around office across the UK. Access the service directory via the website and also to search for legal advice in your area follow links on the website*

Website: [www.refugeecouncil.org.uk](http://www.refugeecouncil.org.uk)

**Rights of Women** - *free and confidential advice line providing legal advice to women who need family law or immigration law help around**claiming asylum, rights of Europeans and their families in the UK, trafficking, immigration law, clarifying status and options and including domestic violence, financial support options including for women with NRPF****.*** *Exceptional Funding Project which offers help for immigration or family law issues which otherwise may be ‘out of scope’ for standard legal aid funding*

Tel: 020 7490 7689

Hours: Mondays and Thursdays 10am-4pm

Website: www.rightsofwomen.org.uk

**Roma Support group** - *resources and support for practitioners on issues affecting Roma travellers including publications, research and training*

Tel: 020 751118245 or 07709 360953

Email: [rsep@romasupportgroup.org.uk](mailto:rsep@romasupportgroup.org.uk)

Website: [www.romasupportgroup.org.uk](http://www.romasupportgroup.org.uk)

**Salvation Army** - *providing homeless shelters and safeguarding against abuse and modern slavery. Use the map on the website to find the nearest Salvation Army to you*

Tel: 020 73674500

Email: [info@salvationarmy.org.uk](mailto:info@salvationarmy.org.uk)

Website: [www.salvationarmy.org.uk](http://www.salvationarmy.org.uk)

**Shelter** - *offering advice, support a helpline and networks*

Tel: 0808 8004444

Website: [www.shelter.org.uk](http://www.shelter.org.uk)

**Street Support Network -** *providing information on support and services around homelessness that are available in areas across the UK including Bradford and Leeds*

**Website:** [**www.streetsupport.net**](http://www.streetsupport.net)

**The AIRE Centre** - *advice on Individual Rights in Europe. London based charity providing free legal advice on EU/EEA law. Can provide free written legal advice to any charity/NGO in relation to an individual.*

Tel: 020 7831 4276

Hours: Mondays, Wednesdays and Fridays 10.30am to 6pm

Email: [info@airecentre.org](mailto:info@airecentre.org)

Website: [www.airecentre.org](http://www.airecentre.org)

**The Law Centres Network** - *specialist legal support. Use the website to search for a law centre*

Website: [www.lawcentres.org.uk](http://www.lawcentres.org.uk)

**The Trussell Trust** - *supporting a network of over 420 foodbanks to provide emergency food and support to those in crisis. Use the ‘find a foodbank’ section on the website to refer or signpost in any area*

Tel: 01722 580180

Email: [enquiries@trusselltrust.org](mailto:enquiries@trusselltrust.org)

Website: [www.trusselltrust.org](http://www.trusselltrust.org)

Address: The Trussell Trust, Unit 9, Ashfield Trading Estate, Ashfield Road, Salisbury, SP2 7HL

**Turn2Us** - *providing resources and support on benefits, grants and information on local support*

Website: [www.turn2us.org.uk](http://www.turn2us.org.uk)

# Section 5: Resources

# 5.1 Useful terminology and abbreviations

**ADR –** Adult Dependent Relative who may be a grandparent, parent, adult sibling or adult child

**ARC –** Application Registration Card, ID card issued to Asylum Seekers before they are granted leave to remain

**Asylum Seeker** – where a claim for asylum is pending

**BAME or BME –** Black Asian Minority Ethnic or Black Minority Ethnic

**BRP** – Biometrics Residence Permit or card issued to all third country nationals who have leave to remain

**Case Law of “A”** – “A” v Secretary of State for the Home Department (Scotland, 2016) where the highest court in Scotland held that excluding the spouses of refugees from the domestic violence concession within the Immigration Rules is discriminatory and a violation of Article 14 of the European convention of Human Rights

**Case Law of “Kerr”** – Kerr v Department for Social Development (Ireland, 2004) where the House of Lords held that the benefits authorities must make enquiries to ascertain the status of a EEA national and to take the necessary steps to acquire this information from the Home Office before refusing a claimant rights to benefits

**CCB** – Controlling Coercive Behaviour

**Continued right of residence** – period between initial right if residence and permanent residence

**CPSI** – Comprehensive Private Sickness Insurance, also known as Comprehensive Sickness Insurance

**DDVC** – Destitute Domestic Violence Concession

**Derivative residence card** – Document issued to people with a derivative right to reside

**Derivative right of residence** – Right of residence for parents of EEA/British children

**Derivative rights under Zambrano** – Derivative right to reside based on the child being British

**Derivative rights under Teixeira / Ibrahim** – Derivative right to reside based on a child in education of an EEA worker

**Destitution** – No adequate accommodation and/or no money to meet essential needs

**DVA** – Domestic Violence and Abuse

**DWP** – Department for Work and Pensions

**ECHR** – European Convention on Human Rights

**EEA** – European Economic Area 28 member states plus 3 other countries who are members

**EEA registration certificate** – Document issued to EEA nationals to confirm their right to reside

**EEA residence card** – Document issued to non-EEA national family members of EEA nationals to confirm their permanent resident status

**EEA document certifying permanent residence** – Paper document issued to EEA nationals to confirm their permanent resident status

**EEA permanent residence card** – Document issued to non-EEA national family members of EEA nationals to confirm their permanent status

**EFTA** – European Free Trade Association

**ESOL** – English for Speakers of Other Languages

**EU** – European Union 28 member states

**Exercising treaty rights -** continued right to reside as a qualified person through work, seeking work, self-employment or self-sufficiency

**FM** – Forced Marriage

**FMU** – Forced Marriage Unit

**FGM** – Female Genital Mutilation

**HBA or HBV** – Honour Based Abuse or Honour Based Violence

**HMRC** – Her Majesty’s Revenue and Customs, responsible for the collection of taxes and payment of Tax Credits

**HO** – Home Office, Government department in the UK responsible for immigration, security and law and order. Also known as UKVI

**HP** – Humanitarian Protection, granted same rights as refugees

**IDVA** – Independent Domestic Violence Advisor/Advocate

**ILR** – Indefinite Leave to Remain Permanent right to live in the UK

**Immigration advisor** – Person regulated by the OISC to provide immigration advice (not a solicitor or barrister)

**Initial right of residence** – Initial 3 months / 90 days in which EEA nationals can be in the UK without needing to exercise treaty rights

**‘In-time’ application** – An application for leave is submitted before the applicant’s previous grant of leave has expired

**Leave** - Permission granted by the Home Office / UKVI under the Immigration rules for someone to enter or remain in the UK for a specific length of time and particular purpose

**LOTR** – Leave outside the Rules

**MARAC** – Multi Agency Referral Risk Assessment Conference

**MSHTU** – Modern Slavery Human Trafficking Unit

**NASS** – National Asylum Support Service (department no longer exists but support provided by the Home Office is still usually referred as Nass support)

**NINO** – National Insurance Number

**NRM** – National Referral Mechanism, a referral process for victims of trafficking

**NRPF** – No Recourse to Public Funds

**OISC** – Office of Immigration Services Commissioner

**PBS** – Points Based System for workers or students coming into the UK, must meet threshold

**PR** – Permanent Residence, permanent right to live in the UK under EEA law

**PSIC** – Person Subject to Immigration Control

**Qualified Person –** When exercising treaty rights under EU Law

**Refugee** – claimed and granted asylum, 5 years limited leave

**Refused Asylum Seeker** – where an asylum claim is refused

**Retained right of residence** – When non-EEA nationals can continue to live in the UK following a separation form the EEA national spouse

**Right to reside** – Right to live in the UK under EU law

**ROA –** Right of Abode

**Schedule 3 –** Prevents local authorities from providing support to 5 categories of people under the Nationality, Immigration and Asylum Act 2002

**Secondary Healthcare** - Such as non-urgent NHS hospital treatment is chargeable to those who are not ‘ordinarily resident’ unless they are exempt, includes community healthcare services

**Section 4 or 95 support** – Home Office support for destitute Asylum Seekers

**Section 98 support** – Emergency support whilst an application for section 95 support is pending or when there is a pending asylum claim or a pending Article 3 human rights application

**Status** – Refers to having leave as above. People who do not have status are referred to as over-stayers or as having no status

**TCN** – Third Country Nationals, all non-British and non-EEA Nationals

**UASC** – Unaccompanied Asylum Seeking Children

**UKVI** – United Kingdom Visa and Immigration

**VOT** – Victim of Trafficking

# 5.2 Web tools and links

**EEA nationals Factsheets**

ILPA information sheets providing an overview of EU rights of residence and the issues affecting citizens from EEA and Switzerland and their family members living in the UK in the context of Brexit.

<http://www.ilpa.org.uk/pages/brexit-information.html>

**Legal Services with Legal Aid**

To search for legal providers/solicitors in your area who hold a legal aid contract in a particular area of law (community care, family, immigration, housing, public law) type “find a legal advisor” into Google or go to <http://find-legal-advice.justice.gov.uk/>

**Migration Yorkshire**

Search for regular news and updates in relation to migration, regular analyses of migration statistics and trends by area across Yorkshire and Humber region, policy briefings, as well as a list of service by area or name. <http://www.migrationyorkshire.org.uk>

**National Referral Mechanism (NRM)**

A framework for identifying victims of human trafficking or modern slavery and ensuring that they receive the right support. Further information and guidance, including the referral process can be found here: <https://www.gov.uk/government/publications/human-trafficking-victims-referral-and-assessment-forms/guidance-on-the-national-referral-mechanism-for-potential-adult-victims-ofmodern-slavery-england-and-wales>

**NRPF Network**

Local Authorities and partner agencies focused on statutory response to migrants who have NRPF. Provides guidance on duties and responsibilities of Local Authorities. Runs an advice and information enquiry service. A template Human Rights Assessment is available online for local authorities to use in assessing adults with NRPF under the Human Rights Act.

Online tool for practitioners to find out what housing and financial help migrant families can get when they have NRPF. Visit <http://migrantfamilies.nrpfnetwork.org.uk/>

**OISC Adviser Finder**

<http://www.home.oisc.gov.uk/adviser_finder/finder>

**Project 17**

Working to ensure local authorities comply with the duties imposed on them by Section 17 of the Children’s Act to safeguard and promote the wellbeing of a child in need. Immigration advice is not provided.

Call 07963 509 044 (individuals) or 07701 330 016 (Monday - Friday 10am-5pm) or visit

<http://www.project17.org.uk/>

**Project for the Registration of Children as British Citizens (PRCBC)**

Referral form can be found here:

<https://prcbc.files.wordpress.com/2015/08/referral_form_april_2017.pdf>

**Right to Remain Toolkit**

The Right to remain Toolkit is a guide to the UK immigration and asylum system. \It gives an overview of the legal system and procedures, with detailed information on rights and options at key stages, and actions you can take in support of your claim, or to help someone else.

<https://righttoremain.org.uk/toolkit/>

**Southall Black Sisters – funding link**

<http://www.southallblacksisters.org.uk/no-recourse-fund/no-recourse-fund>

**Support for migrant families – Web tool**

Created in partnership between NRPF Network and COMPAS with funding from Legal Education Foundation. Use this tool to find out if a person:

* May be able to claim benefits and social housing
* May be able to get help from social services
* Might need to seek immigration advice

The tool will generate guidance based on the answers you provide. It will take 10-15 minutes to complete. You will be able to email the advice provided to yourself. No confidential information is asked for and details provided will not be stored.

<http://migrantfamilies.nrpfnetwork.org.uk/>

# 5.3 Sources and further reading

**Care Act 2014 Factsheets**

[**https://www.gov.uk/publications/care-act-2014-part-1-factsheets/care-act-factsheets**](https://www.gov.uk/publications/care-act-2014-part-1-factsheets/care-act-factsheets)

**Home office guidance on Domestic Violence and Abuse** <https://www.gov.uk/guidance/domestic-violence-and-abuse>

**Home Office guidance on Public Funds** <https://www.gov.uk/governement/publications/public-funds--2>

**Home Office guidance for support letters**

[www.gov.uk/governments/publications/victims-of-domestic-violence](http://www.gov.uk/governments/publications/victims-of-domestic-violence)

**Home office guidance on voluntary return home**

[www.gov.uk/return-home-voluntarily](http://www.gov.uk/return-home-voluntarily)

**Homelessness support**

[www.homeless.org.uk/facts/homelessness-support-in-england](http://www.homeless.org.uk/facts/homelessness-support-in-england)

**Housing and Migration – A UK Guide to Issues and Solutions (Housing and Migration Network, 2012)**

[www.metropolitan.org.uk/images/Housing-and-Migration-A-UK-Guide3.pdf](http://www.metropolitan.org.uk/images/Housing-and-Migration-A-UK-Guide3.pdf)

**Housing rights and information for migrants**

[www.housing-rights.info](http://www.housing-rights.info)

**Immigration and Asylum Act 1999 and 2006**

<https://www.legislation.gov.uk>

**Migrant Destitution Toolkit**

To read more from the Migrant Destitution Toolkit, including briefings on immigration advice and tools on building partnerships between the homelessness and refugee/migrant sector, please visit:

[www.homeless.org.uk/our-work/national-projects/strategic-alliance-on-migrant-destitution/migrant-destitutiontoolkit](http://www.homeless.org.uk/our-work/national-projects/strategic-alliance-on-migrant-destitution/migrant-destitutiontoolkit)

**Models of accommodation and support for migrants with no recourse to public (NRPF). A resource for practitioners and groups who want to get involved (2015)**

[www.housingjustice.org.uk/data/resources/648/Models-of-accommodation-and-support-for-migrants-with-NRPF.pdf](http://www.housingjustice.org.uk/data/resources/648/Models-of-accommodation-and-support-for-migrants-with-NRPF.pdf)

**Resources from partners of the Strategic Alliance on Migrant Destitution**

For practical downloads to support you in helping destitute migrants in England, please go to the SAMD resources page. This includes introductions to working with destitute migrants, legal analysis, models of accommodation and more.

[www.homeless.org.uk/our-work/national-projects/strategic-alliance-on-migrant-destitution/resources-forsupporting](http://www.homeless.org.uk/our-work/national-projects/strategic-alliance-on-migrant-destitution/resources-forsupporting)

**Schedule 3 of the Nationality Immigration and Asylum Act 2002**

[**http://www.legislation.gov.uk/ukpga/2002/41/schedule/3**](http://www.legislation.gov.uk/ukpga/2002/41/schedule/3)

**Supporting people with no recourse to public funds (NRPF)** – **Guidance for homelessness services**

**(Homeless Link, 2016)**

[www.homeless.org.uk/our-work/resources/supporting-people-with-no-recourse-to-public-funds](http://www.homeless.org.uk/our-work/resources/supporting-people-with-no-recourse-to-public-funds)

**Women’s Aid Nowhere to Turn – findings from the No Woman Turned Away (NWTA) project** <https://www.womensaid.org.uk/research-and-publications/nowhere-to-turn-2018/>

**Womens Aid**

[www.womnesaid.org.uk](http://www.womnesaid.org.uk)